

Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2024 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2024 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It
- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2024 CoC Program Competition on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.

- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1A-1. CoC Name and Number: LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

1A-2. Collaborative Applicant Name: HOPE Connections, Inc.

1A-3. CoC Designation: CA

1A-4. HMIS Lead: HOPE Connections, Inc.

1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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1B-1.	Inclusive Structure and Participation–Participation in Coordinated Entry.	
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.	
	In the chart below for the period from May 1, 2023 to April 30, 2024:	
	1. select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC’s coordinated entry system; or	
	2. select Nonexistent if the organization does not exist in your CoC’s geographic area:	

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC’s Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	No	No
2.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
3.	Disability Advocates	Yes	Yes	No
4.	Disability Service Organizations	Yes	Yes	Yes
5.	EMS/Crisis Response Team(s)	Yes	No	No
6.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
7.	Hospital(s)	Yes	No	No
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent	No	No
9.	Law Enforcement	Yes	Yes	No
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	Yes	No
11.	LGBTQ+ Service Organizations	Yes	Yes	Yes
12.	Local Government Staff/Officials	Yes	Yes	No
13.	Local Jail(s)	No	No	No
14.	Mental Health Service Organizations	Yes	Yes	Yes
15.	Mental Illness Advocates	Yes	Yes	No
16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	Yes	Yes

17.	Organizations led by and serving LGBTQ+ persons	Yes	Yes	Yes
18.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
19.	Other homeless subpopulation advocates	Yes	Yes	No
20.	Public Housing Authorities	No	No	No
21.	School Administrators/Homeless Liaisons	Yes	Yes	No
22.	Street Outreach Team(s)	Yes	No	Yes
23.	Substance Abuse Advocates	Yes	Yes	No
24.	Substance Abuse Service Organizations	Yes	Yes	Yes
25.	Agencies Serving Survivors of Human Trafficking	Yes	No	No
26.	Victim Service Providers	Yes	Yes	No
27.	Domestic Violence Advocates	Yes	Yes	No
28.	Other Victim Service Organizations	Yes	No	No
29.	State Domestic Violence Coalition	No	No	No
30.	State Sexual Assault Coalition	No	No	No
31.	Youth Advocates	Yes	Yes	No
32.	Youth Homeless Organizations	Yes	Yes	Yes
33.	Youth Service Providers	Yes	Yes	Yes
	Other: (limit 50 characters)			
34.				
35.				

1B-1a.	Experience Promoting Racial Equity.	
	NOFO Section III.B.3.c.	

Describe in the field below your CoC's experience in effectively addressing the needs of underserved communities, particularly Black and Brown communities, who are substantially overrepresented in the homeless population.

(limit 2,500 characters)

Our CoC has a long history of working to bridge the racial divide. The Shreveport-Bossier City MSA is the largest populated area of our CoC with a population of 385,154. Of those, 52% are white, 40% are black or African American, and 4.5% are Hispanic or Latino. There are many agencies and organizations that are run by and for black/African American residents. Our CoC makes a specific effort to engage all new organizations, but especially those that may be able to provide services from a different point of view that will be beneficial to people of color. We have been bringing race into conversations at every monthly Homeless Coalition Meeting in an effort to create comfort around this topic. Every race must be equally represented at the table. And, we are bringing to light that people of color are overrepresented among those living unhoused and underrepresented at some of the emergency shelters.

1B-2.	Open Invitation for New Members.	
	NOFO Section V.B.1.a.(2)	

Describe in the field below how your CoC:

1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;
2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
3.	invited organizations serving culturally specific communities experiencing homelessness in your CoC's geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).

(limit 2,500 characters)

1. There is a simple online application on the CoC Website with a standing invitation to join the CoC. The CoC sends out email announcements for the monthly CoC Meetings to over 250 community members. The announcements are also posted on Facebook. Each monthly announcement has an invitation for community members to attend the open CoC meetings and/or join the CoC. The email invitation includes a link to the CoC website electronic membership application.

2. The CoC ensures effective communication with individuals with disabilities through the CoC website which is compliant with the Web Content Accessibility Guidelines (WCAG 2.0). The CoC also uses tagged PDFs to ensure that people with disabilities using a screen reader, speech-to-text technology or a braille displayer have equal access. We are working with member agencies to ensure that they are in compliance with the ADA Section 508 and AODA. The CoC maintains collaborations with local agencies such as Louisiana Association for the Blind and the Phillips Deaf Action Center, where interpreters and assistants can be called as needed. Catholic Charities provides translation services for non-English speaking individuals, the CoC Coordinated Assessment Project also has a Spanish speaking employee.

3. The CoC makes an effort to reach out directly to any new or newly discovered relevant organization to join the CoC. Every agency in our region that serves LGBTQ+ people is already represented within the CoC. We do not have any indigenous tribes or groups in our region. However, we often discover new agencies that serve and/or are run by people with disabilities. Many people become connected to this work through their own disabilities. Our region's largest metropolitan area has a race ratio of 52% white, 40% black, and 4.5% Hispanic; therefore, there are many organizations that primarily serve and are run by POC. The CoC actively engages agencies that serve people with disabilities and that primarily serve POC through phone introductions and/or informational emails explaining the importance of their input and representation within the CoC. Every participant should be able to see themselves in employees at agencies and to see the example of people like themselves running agencies.

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.	
	NOFO Section V.B.1.a.(3)	

Describe in the field below how your CoC:

1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
2.	communicated information during public meetings or other forums your CoC uses to solicit public information;

3.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
4.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

(limit 2,500 characters)

1. The CoC held a Strategic Planning Meeting in September 2024, to (1.) gather community resource information, (2.) create an easy to follow workflow for promoting/assisting people living unhoused to access employment, and (3.) contribute to the CoC Built for Zero goal of ending Chronic Homelessness by December 31, 2025. Additionally, the CoC Board is comprised of elected representatives from each of the following Sub-population Network Groups: Behavioral Health, Veterans, Medical/Dental, Family/Youth (includes victim service providers), Education/Employment/Benefits, Re-Entry, Lived Experience Representatives, Emergency Services, and Homeless Prevention. This ensures that CoC Board decision-making considers a broad array of organizations and individuals.

2. The CoC communicates information and solicits input at monthly public CoC Meetings, through an email list distributed to over 250 individuals, and through CoC-wide surveys. This has been widely used and provided valuable input as we are working on system-wide changes related to Built for Zero and the Housing Case Management Workgroup.

3. The CoC ensures effective communication with individuals with disabilities through the CoC website which is compliant with the Web Content Accessibility Guidelines (WCAG 2.0). The CoC also uses tagged PDFs to ensure that people with disabilities using a screen reader, speech-to-text technology or a braille displayer have equal access. We are working with member agencies to ensure that they are in compliance with the ADA Section 508 and AODA. The CoC maintains collaborations with local agencies such as Louisiana Association for the Blind and the Phillips Deaf Action Center, where interpreters and assistants can be called as needed. Catholic Charities provides translation services for non-English speaking individuals, the CoC Coordinated Assessment Project also has a Spanish speaking employee.

4. Information gathered in public meetings or by email surveys is utilized by the CoC Board when improvements or changes are being considered to the system-wide policies and procedures which guide the way the CoC approaches preventing and ending homelessness. The Board relies heavily on all information gathered when considering changes. The advocacy group made up of people with lived experience (L.E.G.O.S.) has proven to be a valuable source of information and opinions in system improvements.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	
	NOFO Section V.B.1.a.(4)	

Describe in the field below how your CoC notified the public:

1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;
2.	about how project applicants must submit their project applications—the process;

	3. about how your CoC would determine which project applications it would submit to HUD for funding; and
	4. ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.

(limit 2,500 characters)

1. The CoC's local competition is open and accepts applications from any agency that meets the threshold criteria. The CoC posted on its website and sent an email to our listserve of over 250 people the following: a link to the HUD CoC Competition NOFO, a jpeg picture and link to the local Submission deadlines, a link to the local CoC Submission Application, and a link to the local CoC Competition Zoom Training. Every document and the training clearly invited organizations that have not previously received CoC Program funding.

2. The CoC website announcements and the CoC list-serve email both included the Local Submission Application. The Local Submission Application included the due date, how to submit the application, a very specific format of questions that needed to be answered within the application, required attachments, and the scoring points for each question and attachment. However, in spite of the flood of communication and explanation, only existing grantees attended the CoC Local Competition Zoom Meeting.

3. The CoC issued a Local Competition Submission Application with instructions for applicants to submit a LOI outside of eSNAPS for new projects and eSNAPS submissions for renewals along with requested attachments. The Submission Application stated that all new project applications would be scored and ranked by the CoC Scoring and Ranking Committee, and that the highest ranking new project submission would be submitted to HUD for funding. Our CoC had two applicants for a new Bonus Project who were both existing grantees.

4. The CoC ensures effective communication with individuals with disabilities through the CoC website which is compliant with the Web Content Accessibility Guidelines (WCAG 2.0). The CoC also uses tagged PDFs to ensure that people with disabilities using a screen reader, speech-to-text technology or a braille displayer have equal access. We are working with member agencies to ensure that they are in compliance with the ADA Section 508 and AODA. The CoC maintains collaborations with local agencies such as Louisiana Association for the Blind and the Phillips Deaf Action Center, where interpreters and assistants can be called as needed. Catholic Charities provides translation services for non-English speaking individuals, the CoC Coordinated Assessment Project also has a Spanish speaking employee.

1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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1C-1.	Coordination with Federal, State, Local, Private, and Other Organizations.	
	NOFO Section V.B.1.b.	
	In the chart below:	
	1. select yes or no for entities listed that are included in your CoC’s coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or	
	2. select Nonexistent if the organization does not exist within your CoC’s geographic area.	

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	No
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	No
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	No
16.	Runaway and Homeless Youth (RHY)	No
17.	Temporary Assistance for Needy Families (TANF)	No
	Other:(limit 50 characters)	
18.		

1C-2.	CoC Consultation with ESG Program Recipients.	
	NOFO Section V.B.1.b.	

In the chart below select yes or no to indicate whether your CoC:

1.	Consulted with ESG Program recipients in planning and allocating ESG Program funds?	Yes
2.	Provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area?	Yes
3.	Ensured local homelessness information is communicated and addressed in the Consolidated Plan updates?	Yes
4.	Coordinated with ESG recipients in evaluating and reporting performance of ESG Program recipients and subrecipients?	Yes

1C-3.	Ensuring Families are not Separated.	
	NOFO Section V.B.1.c.	

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated?	No
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure family members are not separated?	Yes
3.	Worked with CoC and ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients?	Yes
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance?	Yes
5.	Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers?	No

1C-4.	CoC Collaboration Related to Children and Youth—SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	No
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

1C-4a.	Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

(limit 2,500 characters)

Two CoC member agencies are McKinney-Vento Homeless Education providers from school districts of the two largest school districts in our region. The CoC started a Youth Services Group that includes providers that serve homeless youth in our region. This group includes the representatives from both McKinney-Vento Homeless Education providers.

And, as stated below, CoC and ESG funded agencies that provide family and/or youth services must have formal MOUs with school districts according to the CoC Governance Charter.

1C-4b.	Informing Individuals and Families Who Have Recently Begun Experiencing Homelessness about Eligibility for Educational Services.	
	NOFO Section V.B.1.d.	

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who have recently begun experiencing homelessness of their eligibility for educational services.

(limit 2,500 characters)

The following is an excerpt from our CoC Governance Charter:
 "XI. Responsibilities of the HUD CoC and ESG Funded Agencies
 A. HUD Regulation Compliance
 c. Projects serving school age children or youth must ensure that they are connected as quickly as possible with a McKinney-Vento Homeless Program Liaison to ensure that children and youth are able to access all of the things needed to attend the most appropriate school, including transportation. These projects must have formal MOUs with the local school district McKinney-Vento Homeless Education Program."

1C-4c.	Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

		MOU/MOA	Other Formal Agreement
1.	Birth to 3 years	No	No
2.	Child Care and Development Fund	No	No
3.	Early Childhood Providers	No	Yes
4.	Early Head Start	No	Yes
5.	Federal Home Visiting Program--(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	Yes	Yes
6.	Head Start	No	Yes

7.	Healthy Start	No	No
8.	Public Pre-K	No	Yes
9.	Tribal Home Visiting Program	No	No
	Other (limit 150 characters)		
10.			

1C-5.	Addressing Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking–Collaboration with Federally Funded Programs and Victim Service Providers.
	NOFO Section V.B.1.e.

In the chart below select yes or no for the organizations your CoC collaborates with:

	Organizations	
1.	State Domestic Violence Coalitions	No
2.	State Sexual Assault Coalitions	No
3.	Anti-trafficking Service Providers	Yes
	Other Organizations that Help this Population (limit 500 characters)	
4.	2 Service Providers that oversee all regional DV, Sexual Assault, Stalking, Dating Violence services	Yes

1C-5a.	Collaborating with Federally Funded Programs and Victim Service Providers to Address Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.
	NOFO Section V.B.1.e.

Describe in the field below how your CoC regularly collaborates with organizations that you selected yes to in Question 1C-5 to:

1.	update CoC-wide policies; and
2.	ensure all housing and services provided in the CoC’s geographic area are trauma-informed and can meet the needs of survivors.

(limit 2,500 characters)

1. The CoC Board consulted the two agencies in our region (Project Celebration and the NWLA Family Justice Center) who specifically work with survivors of domestic violence, dating violence, sexual assault, stalking and sex trafficking when updating the CoC Governance Charter's VAWA Policies and Procedures. An employee of one of the agencies serves on the CoC Board, but both agencies reviewed the 2022 revisions prior to Board approval.

2. Every October, the CoC Meeting is centered around training related to the CoC VAWA Policies, trauma informed care, and making accurate referrals for needs related to violence experienced. The largest agency that serves survivors of violence provides training about communication with survivors that does not further traumatize them. They also provide training on ways to suggest referrals by creating a supportive and safe environment between staff and the survivor.

1C-5b.	Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC's coordinated entry addresses the needs of DV survivors by including:	
1.	safety planning protocols; and	
2.	confidentiality protocols.	

(limit 2,500 characters)

1. Coordinated Assessment Project staff have very frequent communication with Project Celebration, the state-designated victim service provider, and the Family Justice Center, the area one-stop for all legal and financial issues related to victim services. They also have formal training on utilizing trauma-informed care, victim centered services, and safety protocols specific to Coordinated Assessment Project Policies and Procedures twice a year or whenever there is a new staff member. Coordinated Assessment staff are trained to look for signs indicating that a person has experienced violence. Additionally, if a person in imminent danger presents at the Coordinated Assessment offices, there is a plan in place for transport to a safe environment offsite.

2. If a participant is being assessed and discloses that they are a DV survivor, the Coordinated Assessment staff stops to determine if the participant is in imminent danger or not. If not, the assessment continues as usual with all information entered into HMIS. If the participant discloses that they are fleeing DV and in imminent danger, the assessment is stopped and the Coordinated Assessment staff calls the most appropriate Violence provider to speak with the participant. The participant then becomes a client of the DV provider and the HMIS data is deleted for privacy/confidentiality. Additionally, plans are made to safely/confidentially transfer the participant to a safe location.

1C-5c.	Coordinated Annual Training on Best Practices to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

In the chart below, indicate how your CoC facilitates training for project staff and coordinated entry staff that addresses best practices on safety planning and confidentiality protocols:

		Project Staff	Coordinated Entry Staff
1.	Training Occurs at least annually?	Yes	Yes
2.	Incorporates Trauma Informed best practices?	Yes	Yes
3.	Incorporates Survivor-Centered best practices?	Yes	Yes
4.	Identifies and assesses survivors' individual safety needs?	Yes	Yes
5.	Enhances and supports collaboration with DV organizations?	Yes	Yes
6.	Ensures survivors' rights, voices, and perspectives are incorporated?	Yes	Yes
Other? (limit 500 characters)			

7.	CoC website includes all numbers, helplines, hours of services, and services provided for all regional victim service providers.	Yes	Yes
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1C-5d.	Implemented VAWA-Required Written Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking. NOFO Section V.B.1.e.	
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Describe in the field below:

1.	whether your CoC's written policies and procedures include an emergency transfer plan;
2.	how your CoC informs all households seeking or receiving CoC Program assistance about their rights to an emergency transfer;
3.	what your CoC requires households to do to request emergency transfers; and
4.	what your CoC does in response to households requesting emergency transfers.

(limit 2,500 characters)

1. Each year, the entire CoC membership is re-educated on victim specific best practices utilizing trauma-informed care, victim centered services, and safety protocols. Each CoC Member is given a copy of the CoC Governance Charter's VAWA policies, which includes required forms, to use as a reference. The CoC Governance Charter's VAWA policies have been updated with the Emergency Transfer Plan requirements.

2. HUD Forms 5380 and 5382, which describe rights under the VAWA Policy including the emergency transfer plan, must be provided to each person seeking or receiving CoC housing assistance at the following times:
 at the time the person is denied housing; at the time the person is admitted to housing; when a participant receives notification of eviction; and when a participant is notified of termination of program assistance

3. Participants must submit a written request for a transfer in accordance with the procedures described in the CoC approved policies. The housing provider will provide reasonable accommodations to this policy for individuals with disabilities.

A written request for an emergency transfer may be made by either by completing and submitting the CoC's HUD Form 5383 or by submitting third party documentation acceptable to the CoC project.

4. Neither the CoC nor the provider can guarantee that a transfer request will be approved or how long it will take to process a transfer request. The provider will act as quickly as possible to move a tenant who is a victim of domestic violence, dating violence, sexual assault, or stalking to another unit within the same project, subject to immediate availability and safety of a unit. The tenant may request a transfer to a different unit within same property or other property operated by the provider that the tenant believes is safe. If a unit is available, the transferred tenant must agree to abide by the terms and conditions that govern occupancy in the unit to which the tenant has been transferred. The provider may be unable to transfer a tenant to a particular unit if the tenant has not or cannot establish eligibility for that unit. If that situation occurs, the Coordinated Assessment will assist transfer of the participant to a different project if a unit is available.

1C-5e.	Facilitating Safe Access to Housing and Services for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC ensures households experiencing trauma or a lack of safety related to fleeing or attempting to flee domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within your CoC's geographic area.

(limit 2,500 characters)

1. If someone calling the Coordinated Assessment Project identifies themselves as a survivor of violence in imminent danger, Coordinated Assessment staff assist the caller with a connection to a DV shelter and/or service provider to minimize danger, and let them know that the assessment process can be conducted remotely. If someone presents in person and is identified during the process as being in imminent danger of violence, the Coordinated Assessment Navigator will call for a second Navigator to assist, relocate the interview to a more secure area that is identified in the policies. Navigators work with the survivor to determine their desired action steps which could include identifying safe family in another town or state, calling the police if the client desires to file a police report, or arranging transportation to a secure location without bringing attention to the situation.

3. The Assessment Navigators determine whether or not the survivor feels that they are in imminent danger. If so, they do not enter information into HMIS or identify the survivor on any documentation. However, they try to ensure that the Victim Service Provider enters the data into the VELA system. Navigators encourage those in imminent danger to speak with staff at the Victim Service Provider. Coordinated Assessment Navigators are well-trained of the potential danger facing the survivor if their identity and/or location is known by their perpetrator.

1C-5f.	Identifying and Removing Barriers for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC ensures survivors receive safe housing and services by:

1.	identifying barriers specific to survivors; and
2.	working to remove those barriers.

(limit 2,500 characters)

1. All CoC-funded RRH and PSH programs must provide written notification to applicants, participants, and property owners and managers, concerning the rights and obligations created under VAWA relating to confidentiality, denial of assistance and, termination of tenancy or assistance. Programs must provide participants the following:

HUD Form 5380, Notice of Occupancy Rights under the Violence Against Women Act form that explains the VAWA protections including the right to confidentiality, and any limitations on those protections, and HUD Form 5382, Certification of Domestic Violence, Dating Violence, Sexual Assault, Stalking or Alternate Documentation form to be completed by the victim to document that the applicant or resident is a victim of domestic violence, dating violence, sexual assault, or stalking.

The CoC VAWA Policy states that tenants become eligible for emergency transfer plan when these documents or alternate documentation of violence is submitted.

2. The CoC Project provides the process for requesting an emergency transfer when HUD documents 5380 and 5382 (or other documentation listed in the policy) are submitted, The process to request an emergency transfer includes a written request for a transfer. The written request must contain one of the following statements:

- A statement expressing that the tenant reasonably believes that there is a threat of imminent harm from further violence if the tenant were to remain in the same dwelling unit assisted under housing provider’s program; OR
- A statement that the tenant was a sexual assault victim and that the sexual assault occurred on the premises during the 90-calendar-day period preceding the tenant’s request for an emergency transfer.

3. Neither the CoC nor the housing provider can guarantee that a transfer request will be approved or how long it will take to process a transfer request. The housing provider works with Coordinated Assessment to act as quickly as possible to move a tenant who is a victim of domestic violence, dating violence, sexual assault, or stalking to another unit within the same project or transfer to another project, subject to immediate availability and safety of a unit.

1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+--Anti-Discrimination Policy and Equal Access Trainings.	
	NOFO Section V.B.1.f.	

	1. Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
	2. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
	3. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	Yes

1C-6a.	Anti-Discrimination Policy—Updating Policies—Assisting Providers—Evaluating Compliance—Addressing Noncompliance.	
	NOFO Section V.B.1.f.	

Describe in the field below:	
1.	how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families;
2.	how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;
3.	your CoC’s process for evaluating compliance with your CoC’s anti-discrimination policies; and
4.	your CoC’s process for addressing noncompliance with your CoC’s anti-discrimination policies.

(limit 2,500 characters)

1. The CoC-wide Inclusion Policies and Procedures are reviewed annually and updated with specific language ensuring that housing and services are provided in a way that respects a participant's preferred name, pronouns, and gender identity. The CoC Collaborative Applicant's Executive Director is a lesbian and employs a transgender individual to manage our Safe Haven Shelter. The CoC has been able to provide first-hand experience with these differences for those who are uneducated on LGBTQ+ topics.
2. The CoC provides annual training on the CoC-wide Inclusion Policies, and as part of the CoC Competition Rating and Ranking, agencies had to submit their anti-discrimination policies. To receive points, the policy had to include sexual orientation, gender identity, and gender expression.
3. All CoC projects and ESG projects must accept participants from the Coordinated Assessment Project. There is no option to discriminate during the acceptance and entry process. Coordinated Assessment staff are protective of LGBTQ+ individuals and families, and they inform those at risk of discrimination to report any problems that may occur after moving into housing. There have been occurrences of discrimination with transgender clients, but they have been quickly resolved by the CoC providing education to the agency. Generally, it is due to a staff training issue.
4. The CoC openly addresses suspected noncompliance by meeting with agency leadership in person, providing another copy of the policy, and reminding the agency leader that discrimination could easily result in a participant lawsuit. Additionally, repeated acts of discrimination could result in reallocation to a provider who could better meet the needs of ALL of the people experiencing homelessness.

1C-7.	Public Housing Agencies within Your CoC's Geographic Area—New Admissions—General/Limited Preference—Moving On Strategy.	
	NOFO Section V.B.1.g.	

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.

Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with—if there is only one PHA in your CoC’s geographic area, provide information on the one:

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing or Housing Choice Voucher Program During FY 2023 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
Housing Authority of Shreveport	0%	No	No
Bossier Parish Section 8 Housing Authority	20%	Yes-Both	Yes

1C-7a. Written Policies on Homeless Admission Preferences with PHAs.	
NOFO Section V.B.1.g.	

Describe in the field below:

1. steps your CoC has taken, with the two largest PHAs within your CoC’s geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference—if your CoC only has one PHA within its geographic area, you may respond for the one; or
2. state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.

(limit 2,500 characters)

1. Our CoC has met with the two largest PHAs in our geographic area to discuss the possibility of adopting a homeless admission preference. We provided information on how we could help and information on the Moving On Strategy. The Housing Authority of Shreveport vehemently stated that they would never adopt a homeless admission preference or the Moving On Strategy. The Bossier Parish Section 8 Housing Authority is now working with the area HUD Field Office to create a homeless preference. Additionally, they work with the VA to administer the VASH Vouchers and assist with moving other homeless veterans into Public Housing.

2. Our CoC has put significant effort into working with PHAs. However, the largest PHA in our geographic region continually responds with hostility.

1C-7b. Moving On Strategy with Affordable Housing Providers.	
Not Scored—For Information Only	

Select yes or no in the chart below to indicate affordable housing providers in your CoC’s jurisdiction that your recipients use to move program participants to other subsidized housing:

1. Multifamily assisted housing owners	No
2. PHA	Yes
3. Low Income Housing Tax Credit (LIHTC) developments	Yes
4. Local low-income housing programs	Yes
Other (limit 150 characters)	

5.	811 Vouchers	Yes
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1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry. NOFO Section V.B.1.g.	
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In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:

1.	Emergency Housing Vouchers (EHV)	Yes
2.	Family Unification Program (FUP)	No
3.	Housing Choice Voucher (HCV)	Yes
4.	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	Yes
5.	Mainstream Vouchers	No
6.	Non-Elderly Disabled (NED) Vouchers	No
7.	Public Housing	Yes
8.	Other Units from PHAs:	

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness. NOFO Section V.B.1.g.	
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1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	No
		Program Funding Source
2.	Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	

1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV). NOFO Section V.B.1.g.	
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	Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes
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1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1D-1.	Preventing People Transitioning from Public Systems from Experiencing Homelessness.	
	NOFO Section V.B.1.h.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the public systems listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1.	Prisons/Jails?	Yes
2.	Health Care Facilities?	Yes
3.	Residential Care Facilities?	Yes
4.	Foster Care?	Yes

1D-2.	Housing First—Lowering Barriers to Entry.	
	NOFO Section V.B.1.i.	

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition.	9
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition that have adopted the Housing First approach.	9
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2024 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section V.B.1.i.	

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.
 Describe in the field below:

1.	how your CoC evaluates every project—where the applicant checks Housing First on their project application—to determine if they are using a Housing First approach;
2.	the list of factors and performance indicators your CoC uses during its evaluation;
3.	how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach; and
4.	what your CoC has done to improve fidelity to Housing First.

(limit 2,500 characters)

1. The CoC realized that one of the barriers to projects using a Housing First approach was staff training. Management may be well educated on the model, but unless the housing-based case manager is educated on it, the model may not be implemented properly. We created a form with specific elements of the Housing First model and requested that the agency director, management, and all project staff read and sign the document. Our CoC has realized that one of the biggest barriers to housing stability is training for housing-based case managers.

2. Projects are required to accept 100% of project participants directly from the Coordinated Assessment Program's By-Name List. This process is conducted at weekly Housing Placement Committee meetings attended by all providers. Projects are not permitted to refuse to accept a specific client based on minimum income requirements, substance abuse issues, untreated mental illness, medication compliance, criminal history, participation in services, poor credit or financial history, poor or lack of rental history, or behaviors that are interpreted as indicating a lack of "housing readiness." The Coordinated Assessment Program documents the date the CoC project accepts a client in the project and the date the client moves into a unit. The Coordinated Assessment Program staff follow up frequently on the status of a move in date. Additionally, CoC projects are also required to present cases at the Housing Placement Meeting of clients that are in danger of being discharged from the project or evicted. The group discusses the issues, suggests possible resources for solutions, and/or accepts the client into a different project that can better meet specific needs. This process indicates quality/knowledge of Housing First concepts among housing case managers in each project and serves as education.

3. The CoC Monitoring Team uses a Housing First Monitoring Tool to ensure that projects are using a Housing First approach. The tool has point values for each question and contributes to the total monitoring score.

1D-3.	Street Outreach—Data—Reaching People Least Likely to Request Assistance.	
	NOFO Section V.B.1.j.	

Describe in the field below how your CoC tailored its street outreach to people experiencing homelessness who are least likely to request assistance.

(limit 2,500 characters)

Creating trust and being consistent are the driving force of the CoC PATH Street Outreach Team. They frequently visit homeless camps, abandoned buildings, and places where people are known to live in their cars. They take community calls about people thought to be living unhoused, and there is a link on the CoC website for community members to report concerns. Any people identified as living unhoused are verified as homeless in the HMIS system, as allowed by the participant. However, those who are least likely to request assistance are those experiencing chronic homelessness. They have become acclimated to living unhoused because their level of trust with those wanting to "help" them. The Team educates them about new models that aren't trying to fix them.

The Team acts as a mobile version of Coordinated Assessment with this population. They are able provide all services of Coordinated Assessment in the field, allowing a participant to move from the streets directly into housing. The Outreach Team covers 100% of the CoC's geographic area. The CoC is made up of seven parishes, with five of those being rural. The Outreach Team provides outreach to Police Departments, Emergency Rooms, Mental Health Centers, and any governmental entities in each rural area. They leave signs to be posted and cards with phone numbers specific to the Outreach Team. If anyone in these rural areas is identified as experiencing homelessness, the Street Outreach Team travels to the person, talks with the person to determine if there any diversion solutions, and offers available options to the person including Coordinated Assessment services.

The Street Outreach Team conducts street outreach five days per week. The team conducts outreach from 4am to Noon once a week to try to locate those living unhoused that they might miss during the day. And, bi-monthly they conduct outreach until 10 pm for the same purpose. These are the times they often encounter those who are least likely to request assistance.

1D-4.	Strategies to Prevent Criminalization of Homelessness.	
	NOFO Section V.B.1.k.	

Select yes or no in the chart below to indicate your CoC's strategies to prevent the criminalization of homelessness in your CoC's geographic area:

	Your CoC's Strategies	Engaged/Educated Legislators and Policymakers	Implemented Laws/Policies/Practices that Prevent Criminalization of Homelessness
1.	Increase utilization of co-responder responses or social services-led responses over law enforcement responses to people experiencing homelessness?	Yes	
2.	Minimize use of law enforcement to enforce bans on public sleeping, public camping, or carrying out basic life functions in public places?	Yes	Yes
3.	Avoid imposing criminal sanctions, including fines, fees, and incarceration for public sleeping, public camping, and carrying out basic life functions in public places?	Yes	Yes
4.	Other:(limit 500 characters)		

You must select a response for elements 1 through 3 in question 1D-4.

1D-5.	Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.	
	NOFO Section V.B.1.j.	

	HIC Longitudinal HMIS Data	2023	2024
Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	HIC	93	89

1D-6.	Mainstream Benefits–CoC Annual Training of Project Staff.	
	NOFO Section V.B.1.m.	

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC’s geographic area:

	Mainstream Benefits	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI–Supplemental Security Income	No
3.	SSDI–Social Security Disability Insurance	No
4.	TANF–Temporary Assistance for Needy Families	No
5.	Substance Use Disorder Programs	Yes
6.	Employment Assistance Programs	Yes
7.	Other (limit 150 characters)	
	Mental Health Treatment Programs	Yes

1D-6a.	Information and Training on Mainstream Benefits and Other Assistance.	
	NOFO Section V.B.1.m	

Describe in the field below how your CoC:

1. works with projects to collaborate with healthcare organizations, including those that provide substance use disorder treatment and mental health treatment, to assist program participants with receiving healthcare services, including Medicaid; and
2. promotes SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

(limit 2,500 characters)

1. The Coordinated Assessment Project, enrolls every person assessed in Medicaid/Medicare and Food Stamps if they do not have those benefits. Coordinated Assessment and all CoC and ESG projects connect participants with consistent healthcare whenever possible. There is a mobile medical RV that makes bi-monthly stops at all shelters. They are able to write refill prescriptions and make connections to primary healthcare. Additionally, staff from several hospitals and clinics are active members of the CoC, so they are able to answer questions during CoC meetings. Many substance use disorder and mental health providers who are active members of the CoC. The relationships made with these healthcare and behavioral health providers are invaluable and enable housing providers to make effective, personalized referrals.

2. The Coordinated Assessment Project now has a full-time SOAR Benefits Specialist to assist people experiencing homelessness access disability income. This service is having a huge impact for those who have severe disabling conditions but have been unable to navigate the complex process of obtaining disability income.

ID-7.	Partnerships with Public Health Agencies—Collaborating to Respond to and Prevent the Spread of Infectious Diseases.	
NOFO Section V.B.1.n.		
Describe in the field below how your CoC effectively collaborates with state and local public health agencies to develop CoC-wide policies and procedures that:		
1. respond to infectious disease outbreaks; and		
2. prevent infectious disease outbreaks among people experiencing homelessness.		

(limit 2,500 characters)

1. Because of the relationships made with the Office of Public Health during COVID, the CoC now has first hand information about responding the infectious disease outbreaks including vaccination availability, isolation locations, treatment options, and transportation if needed. The CoC is able to share local contacts, outbreak areas, vaccination information, and other needed resources with CoC Members to assist their participants with the most up to date information possible.

2. Having relationships with the State and regional Office of Public Health also ensures that homeless service providers have up to date information about infectious disease outbreaks. This allows all providers to be aware of possible signs of illness and isolate those who may be infected as quickly as possible. And, although no agency wants to operate non-congregate shelter again, we now have the experience to do so if it becomes necessary.

ID-7a.	Collaboration With Public Health Agencies on Infectious Diseases.	
NOFO Section V.B.1.n.		
Describe in the field below how your CoC:		
1. effectively shared information related to public health measures and homelessness; and		

	2. facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.
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(limit 2,500 characters)

1. The CoC shared information from HUD, the State and regional Office of Public Health, and the CDC on prevention and limiting outbreaks of infectious disease among those experiencing homelessness through our email list serve. The CoC also shared contacts, phone numbers, outbreak areas, and resources for vaccines, testing, and treatment with CoC Members to assist their participants with the most up to date information possible.

2. As stated above, the CoC worked with the regional Office of Public Health to ensure that homeless service providers in every capacity had the information they needed to prevent or limit infectious disease outbreaks among program participants. We now have strong relationships with Regional and State Public Health Agencies in the event of another infectious disease outbreak.

1D-8.	Coordinated Entry Standard Processes.	
	NOFO Section V.B.1.o.	

Describe in the field below how your CoC's coordinated entry system:

1.	can serve everybody regardless of where they are located within your CoC's geographic area;
2.	uses a standardized assessment process to achieve fair, equitable, and equal access to housing and services within your CoC;
3.	collects personal information in a trauma-informed way; and
4.	is updated at least annually using feedback received from participating projects and households that participated in coordinated entry.

(limit 2,500 characters)

1. The CoC Coordinated Assessment Project covers 100% of the CoC geographic area. The primary location of the project is at the area's homeless one-stop which is co-located with the only soup kitchen in the area, a day shelter, and a new low barrier safe haven. However, Housing Specialists are able to assist people off-site at emergency shelters, hospitals, jails, etc. And, the Street Outreach Team is considered a mobile version of the Coordinated Assessment Project. The Team is able to conduct all assessments and gather all needed information for people living unhoused anywhere in the region.

2. The Coordinated Assessment Project uses the VI-SPDAT along with existing HMIS history to gauge the severity of needs and length of time homeless. The regional By-Name Homeless List is directly connected to the Housing Placement List and changes almost daily as people are prioritized according to chronicity and vulnerability. However, families, youth, and those fleeing domestic violence are prioritized for immediate solutions.

4. The CoC conducts participant surveys on different programs and services with Coordinated Assessment being one of those. Length of time to receive a housing offer is the most frequent feedback. They CoC is currently working with Built for Zero shorten the time from verification of homelessness to housing placement.

1D-8a.	Coordinated Entry--Program Participant-Centered Approach.	
	NOFO Section V.B.1.o.	

	Describe in the field below how your CoC's coordinated entry system:
1.	reaches people who are least likely to apply for homeless assistance in the absence of special outreach;
2.	prioritizes people most in need of assistance;
3.	ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their needs and preferences; and
4.	takes steps to reduce burdens on people seeking assistance.

(limit 2,500 characters)

1. The Coordinated Assessment Project reaches people who are least likely to apply for homeless assistance by closely partnering with the CoC Street Outreach Team. The Team acts as a mobile version of Coordinated Assessment, and they are able to provide the same services as Coordinated Assessment in the field. Often, those who are least likely to apply for assistance are not able or willing to come to an office to fill out paperwork or sign documents. The Street Outreach Team is able to complete the entire Assessment process in the field. Additionally, we utilize the regional By-Name Homeless List to identify people who have a long history of homelessness and/or disabilities who need to be assessed.

2. The Coordinated Assessment Project (CAP) uses the VI-SPDAT to help determine vulnerability. We realize that some issues have been identified with the VI-SPDAT regarding racial equity, but we have been unable to identify a better assessment tool. The VI-SPDAT score along with HMIS history of services helps CAP prioritize the most vulnerable people experiencing homelessness to the top of the regional Housing Placement List.

3. The Coordinated Assessment Project maintains the Housing Placement List in order of vulnerability and chronicity. Those most in need of assistance will receive permanent housing offers as quickly as units become available. While there is some flexibility in participant preference, there is a limited amount of affordable housing in our area.

4. Coordinated Assessment is currently working with the L.E.G.O.S. group of people with lived experience to determine ways to reduce the participant burden. We are also working with Built for Zero to streamline the Coordinated Assessment process.

1D-8b.	Coordinated Entry--Informing Program Participants about Their Rights and Remedies--Reporting Violations.	
	NOFO Section V.B.1.o.	

Describe in the field below how your CoC through its coordinated entry:

1.	affirmatively markets housing and services provided within the CoC's geographic area and ensures it reaches all persons experiencing homelessness;
2.	informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and
3.	reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.

(limit 2,500 characters)

1. All projects within the CoC are aware of the rights of people experiencing homelessness regarding access to housing and services. Providers refer all services or housing that are available for participants and will quickly respond if there are suspected issues with discrimination.

2. The CoC has followed progress of the Affirmatively Furthering Fair Housing (AFFH) policies, and the CoC is currently participating with the City of Shreveport on a team participating in Housing Equity in Action: Advancing a Tenant Right to Counsel Sprint. There is also a Rent Readiness Class taught at the same location with Coordinated Assessment, which teaches participants about some of their rights and about fair housing issues.

3. The CoC works with the Department of Community Development on fair housing issues. They are responsible for certifying consistency with the Consolidated Plan, and they are extremely responsive to participant fair housing issues or conditions.

1D-9.	Advancing Racial Equity in Homelessness—Conducting Assessment.	
	NOFO Section V.B.1.p.	

1.	Has your CoC conducted a racial disparities assessment in the last 3 years?	Yes
2.	Enter the date your CoC conducted its latest assessment for racial disparities.	08/22/2024

1D-9a.	Using Data to Determine if Racial Disparities Exist in Your CoC's Provision or Outcomes of CoC Program-Funded Homeless Assistance.	
	NOFO Section V.B.1.p.	

Describe in the field below:

1.	the data your CoC used to analyze whether any racial disparities are present in your CoC's provision or outcomes of CoC Program-funded homeless assistance; and
2.	how your CoC analyzed the data to determine whether any racial disparities are present in your CoC's provision or outcomes of CoC Program-funded homeless assistance.

(limit 2,500 characters)

1. The CoC used several data resources to look at racial disparity in a new way this year. We used a professionally conducted study paid for through our regional Community Foundation which measured data for the most populated areas of our CoC - the Shreveport-Bossier City MSA.

The population of 385,154 people has racial demographics of 52% White, 40% Black, and 4.6% Hispanic/Latino. As predicted the poverty rate is 11% White, 28% Black, and 30% Hispanic/Latino. We then looked at racial demographics from our PIT count, which showed Sheltered Percentages as 32% White, 67% Black, and 1% Hispanic/Latino. The Unsheltered Percentages were very different - 61% White, 36% Black, and 3% Hispanic/Latino. We are surprised by these numbers and are eager to deep dive into the related data and a more comprehensive time period than the PIT count.

2. The CoC has been working with Built for Zero for several years. The regional BFZ Team will now be examining racial disparities in the following areas: (1.) the By-Name List of every person experiencing homelessness, (2.) the Street Outreach Team contacts, (3.) those assessed by the Coordinated Assessment, (4.) the scores and Housing List Placement through Coordinated Assessment, (5.) housing placements through Coordinated Assessment, (6.) exits to Permanent Housing or to homelessness through the CoC funded projects, (7.) and returns to homelessness after exiting CoC funded projects.

1D-9b.	Implemented Strategies to Prevent or Eliminate Racial Disparities.	
	NOFO Section V.B.1.p	

Select yes or no in the chart below to indicate the strategies your CoC is using to prevent or eliminate racial disparities.

1.	Are your CoC's board and decisionmaking bodies representative of the population served in the CoC?	Yes
2.	Did your CoC identify steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC?	Yes
3.	Is your CoC expanding outreach in your CoC's geographic areas with higher concentrations of underrepresented groups?	Yes
4.	Does your CoC have communication, such as flyers, websites, or other materials, inclusive of underrepresented groups?	Yes
5.	Is your CoC training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness?	Yes
6.	Is your CoC establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector?	Yes
7.	Does your CoC have staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness?	Yes
8.	Is your CoC educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity?	Yes
9.	Did your CoC review its coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness?	Yes
10.	Is your CoC collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system?	Yes
11.	Is your CoC conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness?	Yes
	Other:(limit 500 characters)	

12.		
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	1D-9c. Plan for Ongoing Evaluation of System-level Processes, Policies, and Procedures for Racial Equity. NOFO Section V.B.1.p.	
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Describe in the field below your CoC's plan for ongoing evaluation of system-level processes, policies, and procedures for racial equity.

(limit 2,500 characters)

Although, we have been running reports on racial disparities for several years, we are now thinking of long-term evaluation plans to ensure racial equity with a new lens that includes the Shreveport-Bossier City MSA data.

	1D-9d. Plan for Using Data to Track Progress on Preventing or Eliminating Racial Disparities. NOFO Section V.B.1.p.	
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Describe in the field below:

- | | | |
|--|---|--|
| | 1. the measures your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance; and | |
| | 2. the tools your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance. | |

(limit 2,500 characters)

1. The CoC will use regional race, poverty, and income demographics to examine racial disparities in the following areas: (1.) the By-Name List of every person experiencing homelessness, (2.) the Street Outreach Team contacts, (3.) those assessed by the Coordinated Assessment, (4.) the scores and Housing List Placement through Coordinated Assessment, (5.) housing placements through Coordinated Assessment, (6.) exits to Permanent Housing or to homelessness through the CoC funded projects, (7.) and returns to homelessness after exiting CoC funded projects.

2. The Director of System Outcomes is developing a report that includes all of the above mentioned elements to track racial disparities. The CoC will then be able to identify areas where there are problems, identify possible causes, and solve the causes.

	1D-10. Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking—CoC's Outreach Efforts. NOFO Section V.B.1.q.	
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Describe in the field below your CoC's outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decisionmaking processes.

(limit 2,500 characters)

The CoC created an advocacy group of people with lived experience in early 2023. The group is called Lived Experience Group of Survivors (L.E.G.O.S.). The CoC engaged in targeted outreach to create the first group of participants of this group to ensure diversity regarding race, gender, LGBTQ+. violence survivors, two people currently living unhoused, current participants in housing projects, and a few individuals who have moved on to support themselves in housing. The L.E.G.O.S. will elect three members from their group to serve on the CoC Board of Directors. The Board is making specific efforts to engage the new board members and educate them about how valuable their input is

1D-10a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

You must upload the Lived Experience Support Letter attachment to the 4B. Attachments Screen.
 Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Routinely included in the decisionmaking processes related to addressing homelessness.	12	4
2.	Participate on CoC committees, subcommittees, or workgroups.	5	1
3.	Included in the development or revision of your CoC's local competition rating factors.	2	1
4.	Included in the development or revision of your CoC's coordinated entry process.	12	4

1D-10b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

The CoC Collaborative Applicant also operates the "front door" projects within the CoC such as Street Outreach, a Low-Restrictions Safe Haven, and the Coordinated Assessment Project. There are currently two employees with lived experience, and we try to increase that number where possible. Assisting people with lived experience to become Peer Support Certified is very helpful for them professionally, and a continually increasing number of agencies are employing Peer Support Specialist. Organizations that employ

1D-10c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

	Describe in the field below:
1.	how your CoC gathers feedback from people experiencing homelessness;
2.	how often your CoC gathers feedback from people experiencing homelessness;
3.	how your CoC gathers feedback from people who received assistance through the CoC Program or ESG Program;
4.	how often your CoC gathers feedback from people who have received assistance through the CoC Program or ESG Program; and
5.	steps your CoC has taken to address challenges raised by people with lived experience of homelessness.

(limit 2,500 characters)

1. The CoC conducts an annual survey of all people experiencing homelessness including those who are sheltered and unhoused. However, now that the L.E.G.O.S. lived experience advocacy group is active, they will determine some of the content in the annual survey.

2. Each CoC or ESG funded project is required to conduct a participant survey annually. CoC renewal projects submitted copies of their annual surveys this year as part of the Scoring and Ranking.

3. The CoC is actively involved in Built for Zero. Part of the reason for this involvement is to streamline and shorten the time a person is homeless. This is still the most commonly raised issue by people experiencing homelessness.

4. Nearly half of the Lived Experience Advocacy Group is receiving or has received assistance through CoC or ESG housing. They are very outspoken about issues, delays, and barriers getting into those projects and the services received in the projects.

5. The Lived Experience Advocacy Group raised the issue of heavy drug use around the homeless one-stop where the soup kitchen, Coordinated Assessment Project, the Day Shelter, and the low-restrictions Safe Haven are located. The staff has developed a plan to create a Drug Free Zone campaign. We have spoken to law enforcement and other community leaders to help us ensure that the plan is enforceable. We are taking their feedback very seriously.

1D-11.	Increasing Affordable Housing Supply.	
	NOFO Section V.B.1.s.	

	Describe in the field below at least two steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following:
1.	reforming zoning and land use policies to permit more housing development; and
2.	reducing regulatory barriers to housing development.

(limit 2,500 characters)

Our CoC has a very limited staff, and although we work with the Community Development Departments in the area, we have not had an opportunity to become involved in this area.

1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1E-1.	Web Posting of Advance Public Notice of Your CoC's Local Competition Deadline, Scoring and Rating Criteria.	
	NOFO Section V.B.2.a. and 2.g.	

1.	Enter the date your CoC published its submission deadline and scoring and rating criteria for New Project applicants to submit their project applications for your CoC's local competition.	09/03/2024
2.	Enter the date your CoC published its submission deadline and scoring and rating criteria for Renewal Project applicants to submit their project applications for your CoC's local competition.	09/03/2024

1E-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e.	

You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.

Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:

1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Provided points for projects that addressed specific severe barriers to housing and services.	Yes
5.	Used data from comparable databases to score projects submitted by victim service providers.	Yes

6.	Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	Yes
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1E-2a.	<p>Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.</p> <p>NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.</p>	
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You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.
Complete the chart below to provide details of your CoC's local competition:

1.	What were the maximum number of points available for the renewal project form(s)?	140
2.	How many renewal projects did your CoC submit?	11
3.	What renewal project type did most applicants use?	PH-PSH

1E-2b.	<p>Addressing Severe Barriers in the Local Project Review and Ranking Process.</p> <p>NOFO Section V.B.2.d.</p>	
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Describe in the field below:

1.	how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;
2.	how your CoC analyzed data regarding how long it takes to house people in permanent housing;
3.	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and
4.	the severe barriers your CoC considered.

(limit 2,500 characters)

1. Our CoC measured the number of participants who exited to permanent housing with >90% being full points. We also measured housing retention with >180 days being full points.
2. Our CoC is currently renovating the entire collection of data on timelines from the first occurrence of homelessness on the By-Name List, to the date of assessment by the Coordinated Assessment Project, to the date of acceptance into a housing project, to the date of move-in, and the date of exit. We are tracking this through the help of Built for Zero with the goal of greatly reducing the timeline of the entire process. Therefore, we did not measure this on the Local Scoring Tool.
3. The CoC looked at the responses on Page 3B, questions 2. and 3b. of the FY2024 Renewal Application. Additionally, the CoC measured the percentage of participants who had been housed through the Coordinated Assessment Project weekly Case Conferencing Calls. If 100% of participants were accepted through the Case Conferencing Calls, the CoC knows that those participants are already prioritized according to the chronicity and level of vulnerability.
4. The CoC considered chronic homelessness, history of victimization, physical disabilities, treated or untreated mental illness, treated or untreated substance abuse, little or no income, and criminal history.

1E-3.	Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.	
	NOFO Section V.B.2.e.	
	Describe in the field below:	
1.	how your CoC used input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;	
2.	how your CoC included persons of different races and ethnicities, particularly those over-represented in the local homelessness population in the review, selection, and ranking process; and	
3.	how your CoC rated and ranked projects based on the degree that proposed projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and steps the projects took or will take to eliminate the identified barriers.	

(limit 2,500 characters)

1. Our CoC Board of Directors helped determine and approved the rating factors used to review project applications. That Board has spent a lot of time openly discussing the racial makeup of the Board and electing people of color to reflect and represent the over-represented of black participants in our CoC. At this time, there are 14 Board Members 8 black and 6 white including 2 people with lived experience, 1 black and 1 white.
2. The Scoring and Ranking Committee for the FY2024 Competition included 2 black females and 1 white male.
3. The CoC projects are ranked on the percentage of participants accepted from the Coordinated Assessment Project through the weekly Case Conferencing Call, therefore, they do not know the race of participants prior to acceptance. However, they do encounter fair housing barriers when seeking units for people of color or people with a criminal history, which is a population vastly over-represented by people of color. The projects seek out landlords who practice fair housing policies, and they advocate for their participants regardless of race. The projects bring these kinds of issues to the weekly Case Conferencing Calls to seek input from their peers.

1E-4.	Reallocation—Reviewing Performance of Existing Projects.	
	NOFO Section V.B.2.f.	
	Describe in the field below:	
1.	your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;	
2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year;	
3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and	
4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.	

(limit 2,500 characters)

1. Our CoC follows the reallocation policy in our Governance Charter. Projects who cling to outdated project models, are low performing, do not meet HUD performance standards/priorities, refuse to follow best-practices, or the housing type/population served is not shown as “high need” will not be able to score well, and the Scoring and Ranking Committee may vote to reallocate funding to a new project. Additionally, our CoC pays close attention to participant input regarding the project model and whether or not a project is able to meet their needs. For the past few years, the CoC has conducted a survey of those living in housing projects and those living unhoused to gain insight on their housing needs. The L.E.G.O.S. (Lived Experience Group of Survivors) now designs and leads the survey. Renewal projects may choose to reallocate their own projects to create projects that are more responsive to HUD and local priorities, or the CoC may reallocate part or all of a renewal project’s funding to create one or more new projects that meet both HUD priorities and local needs by improving the CoC’s outcomes and reducing homelessness more effectively.
2. Our CoC did not identify any low performing or less needed projects this year. All projects scored above 77%, .
3. Our CoC did not reallocate low performing or less needed projects this year. The CoC Scoring and Ranking Committee always works diligently to determine if a project needs to be reallocated to create space for a more needed project in our system.
4. Our CoC did not identify any low performing or less needed projects this year. The CoC went through a period of five or six years where many projects that were unwilling to follow best-practices, were low performing, and/or were not in line with HUD or CoC local priorities were reallocated. The current and newly proposed projects are very involved in the CoC-wide priority of ending chronic homelessness, and that has created higher performance and desire to be part of the system as a whole.

1E-4a.	Reallocation Between FY 2019 and FY 2024.	
	NOFO Section V.B.2.f.	

	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2019 and FY 2024?	Yes
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1E-5.	Projects Rejected/Reduced–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	

1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	No
2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	No

3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	No
4.	If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.	

1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.	10/11/2024
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1E-5b.	Local Competition Selection Results for All Projects.	
	NOFO Section V.B.2.g.	
	You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.	

	Does your attachment include: 1. Project Names; 2. Project Scores; 3. Project Status–Accepted, Rejected, Reduced Reallocated, Fully Reallocated; 4. Project Rank; 5. Amount Requested from HUD; and 6. Reallocated Funds +/-	Yes
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1E-5c.	Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.	
	NOFO Section V.B.2.g. and 24 CFR 578.95.	
	You must upload the Web Posting–CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC’s website or partner’s website–which included: 1. the CoC Application; and 2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.	10/28/2024
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1E-5d.	Notification to Community Members and Key Stakeholders by Email that the CoC-Approved Consolidated Application is Posted on Website.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC's website or partner's website.	10/28/2024
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2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2A-1.	HMIS Vendor.	
	Not Scored—For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.	Wellsky Community Services
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2A-2.	HMIS Implementation Coverage Area.	
	Not Scored—For Information Only	

	Select from dropdown menu your CoC’s HMIS coverage area.	Statewide
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2A-3.	HIC Data Submission in HDX.	
	NOFO Section V.B.3.a.	

	Enter the date your CoC submitted its 2024 HIC data into HDX.	05/07/2024
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2A-4.	Comparable Databases for DV Providers—CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.	
	NOFO Section V.B.3.b.	

	In the field below:	
	1. describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases; and	
	2. state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database—compliant with the FY 2024 HMIS Data Standards.	

(limit 2,500 characters)

1. The CoC Leadership for LA-502, which includes the HMIS System Administrator, keep in close contact with the DV housing and service provider in our region. They report their numbers to the HMIS System Administrator as requested directly from their HMIS comparable database.

2. The regional DV housing and service provider for LA-502 uses the VELA system, which is HUD-compliant comparable database and compliant with the FY 2024 HMIS Data Standards.

2A-5.	Bed Coverage Rate—Using HIC, HMIS Data—CoC Merger Bonus Points.	
	NOFO Section V.B.3.c. and V.B.7.	

Using the 2024 HDX Competition Report we issued your CoC, enter data in the chart below by project type:

Project Type	Adjusted Total Year-Round, Current Non-VSP Beds [Column F of HDX Report]	Adjusted Total Year-Round, Current VSP Beds [Column K of HDX Report]	Total Year-Round, Current, HMIS Beds and VSP Beds in an HMIS Comparable Database [Column M of HDX Report]	HMIS and Comparable Database Coverage Rate [Column O of HDX Report]
1. Emergency Shelter (ES) beds	226	12	238	100.00%
2. Safe Haven (SH) beds	25	0	25	100.00%
3. Transitional Housing (TH) beds	54	0	54	100.00%
4. Rapid Re-Housing (RRH) beds	89	0	89	100.00%
5. Permanent Supportive Housing (PSH) beds	421	0	421	100.00%
6. Other Permanent Housing (OPH) beds	76	0	76	100.00%

2A-5a.	Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.	
	NOFO Section V.B.3.c.	

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:

1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

(limit 2,500 characters)

After tireless improvements made by the HMIS System Administrator in our region, all project types now have a 100% Database Coverage Rate as reported in HDX.

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section V.B.3.d.	
	You must upload your CoC's FY 2024 HDX Competition Report to the 4B. Attachments Screen.	

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by January 24, 2024, 11:59 p.m. EST?	Yes
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2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC conducted its 2024 PIT count.	02/19/2024
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2B-2.	PIT Count Data–HDX Submission Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC submitted its 2024 PIT count data in HDX.	05/06/2024
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2B-3.	PIT Count–Effectively Counting Youth in Your CoC’s Most Recent Unsheltered PIT Count.	
	NOFO Section V.B.4.b.	

	Describe in the field below how your CoC:	
1.	engaged unaccompanied youth and youth serving organizations in your CoC’s most recent PIT count planning process;	
2.	worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC’s most recent PIT count planning process; and	
3.	included youth experiencing homelessness as counters during your CoC’s most recent unsheltered PIT count.	

(limit 2,500 characters)

1. Several years ago, the CoC formed a group for providers who serve homeless youth without regard to funding source. This group has continued to meet and is now led by the only CoC funded youth project. All members of this group were engaged to assist with planning and conducting the PIT count for homeless youth.

2. The CoC worked with youth providers and used information provided by homeless youth to determine locations where homeless youth could be identified. The locations included City Recreation Centers, specific abandoned buildings where youth gathered during the day, the Parish Juvenile Court and the surrounding area. The Harbor is a new resource center designed to meet the needs of children, youth, and families in our community, which houses various agencies at one location and provides the public with access to mental health services, parenting education, child advocacy services, domestic violence counseling and current Volunteers for Youth Justice programming. Many youth who have aged out of foster care or are homeless for other reasons seek help at this location, and it includes safe spaces for the youth to gather.

3. While no youth actually counted, many youth provided information about locations where unsheltered youth could be located for the 2024 PIT count.

2B-4.	PIT Count–Methodology Change–CoC Merger Bonus Points.	
	NOFO Section V.B.5.a and V.B.7.c.	

	In the field below:	
1.	describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;	
2.	describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;	
3.	describe whether your CoC's PIT count was affected by people displaced either from a natural disaster or seeking short-term shelter or housing assistance who recently arrived in your CoCs' geographic; and	
4.	describe how the changes affected your CoC's PIT count results; or	
5.	state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2024.	

(limit 2,500 characters)

1. The only change was the collection tool. The CoC did use a different app for the count, Simtech Solutions, which is a HUD-compliant PIT survey collections tool.
2. The CoC was granted an exception delaying our PIT count due to a severe winter storm, with widespread sleet, snow, ice, many major roads closed, power outages, etc. Louisiana's Governor declared a state of emergency, as did our CoC's regional parishes (counties) and municipalities. Major institutions shut down included universities, schools, law enforcement administrative offices, nonemergency medical, etc. Homeless service providers' offices closed, though emergency shelters increased capacity. This was a once in a decade storm, which we knew would greatly alter the unsheltered count. However, the methodology and data quality remained the same even with the rescheduled date.
3. The CoC PIT count was not affected by people displaced by a natural disaster or seeking short-term assistance.
4. We do not think the CoC PIT count was affected by the date change or by changing the app used for the unsheltered count.

2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2C-1.	Reducing the Number of First Time Homeless—Risk Factors Your CoC Uses.	
	NOFO Section V.B.5.b.	
	In the field below:	
1.	describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;	
2.	describe your CoC’s strategies to address individuals and families at risk of becoming homeless; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time	

(limit 2,500 characters)

1. The number of first time homeless in our CoC went from 895 in FY2022 to 508 in FY2023, showing a decrease of 387 people. Although the risk factors to identify persons experiencing homelessness for the first time seem simplistic, our CoC has determined that it is usually a combination of the following risk factors that actually creates homelessness: poverty, lack of affordable housing, behavioral health issues, trauma/violence, past incarceration, serious chronic health conditions, etc.

2. The CoC maintains an active list of referral agencies providing rent assistance, utility assistance, food pantries, and other prevention tools. Coordinated Assessment provides a pre-screen for those at risk of becoming homeless, and targeted referrals for homeless prevention are made on a daily basis.

3. The CoC Collaborative Applicant works with the two homeless prevention representatives on the CoC Board to ensure that those experiencing a housing crisis are able to access needed services. The other important factor in the reduction of our first time homeless number is rigorous homeless verifications. We have found that so many of those who present as homeless cannot be located by the Street Outreach Team or located at any emergency shelter.

2C-1a.	Impact of Displaced Persons on Number of First Time Homeless.	
	NOFO Section V.B.5.b	

Was your CoC's Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:

	1. natural disasters?	No
	2. having recently arrived in your CoC's geographic area?	No

2C-2.	Reducing Length of Time Homeless—CoC's Strategy.	
	NOFO Section V.B.5.c.	

- In the field below:
- | | | |
|--|---|--|
| | 1. describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless; | |
| | 2. describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and | |
| | 3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless. | |

(limit 2,500 characters)

1. The CoC's average length of time homeless was slightly reduced from 117 days in FY2022 to 102 days in FY2023. Our goal of ending chronic homelessness by December 31, 2025 will by its very nature help us to reduce the Length of Time Homeless to <90 days.

2. The CoC Coordinated Assessment Project uses HMIS service history to assist in determining who has been homeless the longest. Our By-Name List, which is created from HMIS entry/exit data, clarifies those who have been homeless the longest. Most of the time, those same individuals have long-term disabilities which qualify them as chronically homeless. The Housing Placement List automatically prioritizes those who are chronically homeless.

3. The Built for Zero leadership team has created a goal of ending chronic homelessness by December 31, 2025, which will reduce the length of time homeless incrementally for many people living unhoused.

2C-3.	Successful Permanent Housing Placement or Retention –CoC's Strategy.	
	NOFO Section V.B.5.d.	

- In the field below:
- | | | |
|--|---|--|
| | 1. describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations; | |
| | 2. describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and | |
| | 3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing. | |

(limit 2,500 characters)

1. The number of people exiting emergency shelter, safe havens, transitional housing, and rapid rehousing to permanent housing dropped by 6% from 53% in FY2022 to 47% in FY2023. The strategy to increase this percentage is two-fold. One strategy is to ensure that the destination data is entered correctly for those exiting emergency shelters and safe havens specifically. Their high turnover can cause difficulty tracking exit destinations. Additionally, by using the weekly updated By-Name List, we can determine those who need to be assessed by the Coordinated Assessment Project in order to move people on to permanent housing.

2. The percentage of people who remained in permanent housing or were exited to permanent housing remained at 97% from FY2021 to FY2022, which is an accomplishment considering the number of participants in all PH projects besides PH-RRH went up by 140 individuals. The CoC Board formed a Housing Case Management Workgroup to create a CoC-wide housing case management schedule/template for our CoC. A representative from every housing provider took part in the Workgroup. They have already suggested changes to Coordinated Assessment that will facilitate faster placement, which have been implemented. They have created timelines and frequency for home visits and follow up calls. And, they have created forms that all housing case managers in CoC funded projects will use. This Workgroup has created new energy focused on housing retention and positive housing exits and the CoC Board and the Workgroup agree that this plan will create consistency when there are staff changes.

3. The Housing Case Management Workgroup was responsible for creating the plan, timelines, and forms. CoC Monitoring will ensure that all required agencies are using this plan. The CoC HMIS System Admin will compare outcomes before and after implementation to determine if changes are needed.

2C-4.	Reducing Returns to Homelessness—CoC’s Strategy.	
	NOFO Section V.B.5.e.	

	In the field below:
1.	describe your CoC’s strategy to identify individuals and families who return to homelessness;
2.	describe your CoC’s strategy to reduce the rate that individuals and families return to homelessness; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the rate individuals and persons in families return to homelessness.

(limit 2,500 characters)

1. The CoC identifies individuals and families who return to homelessness by their reappearance on our By-Name List, which pulls data entered from Street Outreach, ES, TH, SH, and PH after any project Entry or Exit. The percentage of people who exited permanent housing and returned to homelessness in less than 6 months decreased by 6.6% from 13% in FY2022 to 6.4% in FY2023. The percentage of people who exited permanent housing and returned to homelessness from 6 to 12 months increased by 2.4% from 1% in FY2022 to 3.4% in FY2023.

2. The CoC strategy to reduce the rate of additional returns to homelessness involves several changes in the homeless system. CoC-funded permanent housing projects have implemented the new Housing Case Management Model to increase knowledge and consistency of the goals of housing case management, which has increased communication and participant-focused goal setting. We know that trusted, reliable housing-based case management hugely increases outcomes for participants. This Housing Case Management Model gives new case managers the tools they need to provide high-quality services. Additionally, the By-Name Homeless List tracks those who enter and exit permanent housing with the goal of maintaining contact and data accuracy.

3. The CoC Housing Case Management Workgroup is responsible for overseeing this strategy. They meet monthly to address performance strategies/improvements. The Coordinated Assessment Project is responsible for maintaining the By-Name Homeless List with the help of the Director of System Outcomes.

2C-5.	Increasing Employment Cash Income—CoC's Strategy.	
	NOFO Section V.B.5.f.	
	In the field below:	
	1. describe your CoC's strategy to access employment cash sources;	
	2. describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and	
	3. provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.	

(limit 2,500 characters)

1. Employment continues to be a huge challenge for our CoC. The CoC Board held a Strategic Planning Meeting in September 2024, and one of the primary focuses was to create a workflow for any providers to use that guides them through conversations and actions related to employment. For all participants who have no income and no disabilities, employment will need to be a primary focus. The percentage of those who remained in and left housing who increased earned income was 10.5% in FY2022 and 8.6% in FY2023. All projects have strong relationships with Goodwill Industries and Louisiana Vocational Rehab who provide assistance with creating resumes, job training programs, and job placement. Coordinated Assessment discusses employment with participants, Housing Case Management Workgroup has included employment on the list of possible goals for participants, and it will be included as a goal Housing Plan format that will be created by providers sheltered participants.

2. All projects have strong relationships with Goodwill Industries and Louisiana Vocational Rehab who provide assistance with creating resumes, job training programs, and job placement. Additionally, mainstream employment organizations such as the City of Shreveport Workforce Development programs, Louisiana Department of Labor LAWorks website, and U.S. Department of Labor funded programs.

3. The CoC Board has taken on implementation of the employment plan that was created at the Strategic Planning Meeting to assist projects assess the needs, skills, and most appropriate employment referral agencies. Additionally, the HMIS System Administrator hosts monthly HMIS Training Calls. One of the focuses of the training calls is reminding users to continue tracking any increases in employment cash income.

2C-5a.	Increasing Non-employment Cash Income—CoC's Strategy	
	NOFO Section V.B.5.f.	
	In the field below:	
	1. describe your CoC's strategy to access non-employment cash income; and	
	2. provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.	

(limit 2,500 characters)

1. The percentage of those who remained in and left housing projects who increased non-employment cash income was 27.5% in 2022 and 24.5% in 2023. The CoC has made some changes to the Coordinated Assessment Project (CAP). CAP will now submit Food Stamp and Medicaid/Medicare applications for every person assessed who does not have these resources. Additionally, the CoC now has a full-time SOAR Benefits Specialist as part of the CAP Team. Every person who is assessed for housing and is identified as having a serious long-term disability, has assistance applying for disability.

has
2. The CoC Collaborative Applicant operates the Coordinated Assessment Project, therefore, the CoC will be directly responsible for ensuring that participants are being screened for these much needed benefits. Additionally, the HMIS System Administrator hosts monthly HMIS Training Calls. One of the focuses of the training calls is reminding users to continue tracking any increases in non-employment cash income.

3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3A-1.	New PH-PSH/PH-RRH Project–Leveraging Housing Resources.	
	NOFO Section V.B.6.a.	
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	Yes
--	--	-----

3A-2.	New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.	
	NOFO Section V.B.6.b.	
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	Yes
--	--	-----

3A-3.	Leveraging Housing/Healthcare Resources–List of Projects.	
	NOFO Sections V.B.6.a. and V.B.6.b.	

If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.

Project Name	Project Type	Rank Number	Leverage Type
IMPACT Expansion	PH-PSH	11	Both

3A-3. List of Projects.

1. What is the name of the new project? IMPACT Expansion

2. Enter the Unique Entity Identifier (UEI): JH2GNH2DLU52

3. Select the new project type: PH-PSH

4. Enter the rank number of the project on your CoC's Priority Listing: 11

5. Select the type of leverage: Both

3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.r.	

Is your CoC requesting funding for any new project application requesting \$200,000 or more in funding for housing rehabilitation or new construction?	No
--	----

3B-2.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.r.	

If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:

1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and
2.	HUD’s implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.

(limit 2,500 characters)

Not applicable.

3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serve Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No
--	--	----

3C-2.	Cost Effectiveness of Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.

If you answered yes to question 3C-1, describe in the field below:

1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.

(limit 2,500 characters)

Not applicable.

4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

4A-1.	New DV Bonus Project Applicants.	
	NOFO Section I.B.3.j.	

	Did your CoC submit one or more new project applications for DV Bonus Funding?		No
Applicant Name			
This list contains no items			

4B. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

1. You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.
2. You must upload an attachment for each document listed where 'Required?' is 'Yes'.
3. We prefer that you use PDF files, though other file types are supported—please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.
4. Attachments must match the questions they are associated with.
5. Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process.
6. If you cannot read the attachment, it is likely we cannot read it either.
 - . We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).
 - . We must be able to read everything you want us to consider in any attachment.
7. After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.
8. Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.

Document Type	Required?	Document Description	Date Attached
1C-7. PHA Homeless Preference	No		
1C-7. PHA Moving On Preference	No		
1D-10a. Lived Experience Support Letter	Yes	Lived Experience ...	10/18/2024
1D-2a. Housing First Evaluation	Yes	Housing First Eva...	10/15/2024
1E-2. Local Competition Scoring Tool	Yes	Local Competition...	10/15/2024
1E-2a. Scored Forms for One Project	Yes	Scored Forms for ...	10/28/2024
1E-5. Notification of Projects Rejected-Reduced	Yes	Notification of P...	10/15/2024
1E-5a. Notification of Projects Accepted	Yes	Notification of P...	10/11/2024
1E-5b. Local Competition Selection Results	Yes	Local Competition...	10/11/2024
1E-5c. Web Posting—CoC-Approved Consolidated Application	Yes	Web Posting - CoC...	10/29/2024
1E-5d. Notification of CoC-Approved Consolidated Application	Yes	Notification of C...	10/29/2024

2A-6. HUD's Homeless Data Exchange (HDX) Competition Report	Yes	LA-502_2024 HDX C...	10/29/2024
3A-1a. Housing Leveraging Commitments	No	Housing Leveragin...	10/22/2024
3A-2a. Healthcare Formal Agreements	No	Healthcare Formal...	10/22/2024
3C-2. Project List for Other Federal Statutes	No		
Other	No		

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description: Lived Experience Support Letter

Attachment Details

Document Description: Housing First Evaluation

Attachment Details

Document Description: Local Competition Scoring Tool

Attachment Details

Document Description: Scored Forms for One Project

Attachment Details

Document Description: Notification of Projects Rejected-Reduced

Attachment Details

Document Description: Notification of Projects Accepted

Attachment Details

Document Description: Local Competition Selection Results

Attachment Details

Document Description: Web Posting - CoC Approved Consolidated Application

Attachment Details

Document Description: Notification of CoC Approved Consolidated Application

Attachment Details

Document Description: LA-502_2024 HDX Competition Report

Attachment Details

Document Description: Housing Leveraging Commitment

Attachment Details

Document Description: Healthcare Formal Agreement

Attachment Details

Document Description:

Attachment Details

Document Description:

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	10/11/2024
1B. Inclusive Structure	10/29/2024
1C. Coordination and Engagement	10/30/2024
1D. Coordination and Engagement Cont'd	Please Complete
1E. Project Review/Ranking	10/29/2024
2A. HMIS Implementation	10/29/2024
2B. Point-in-Time (PIT) Count	10/29/2024
2C. System Performance	10/30/2024
3A. Coordination with Housing and Healthcare	10/29/2024
3B. Rehabilitation/New Construction Costs	10/29/2024
3C. Serving Homeless Under Other Federal Statutes	10/29/2024

4A. DV Bonus Project Applicants	10/29/2024
4B. Attachments Screen	10/29/2024
Submission Summary	No Input Required



October 16, 2024

HOPE Connections
2350 Levy Street
Shreveport, LA 71103

To Whom It May Concern:

We represent L.E.G.O.S. (Lived Experience Group of Survivors), an advocacy group that empowers people with lived experience to make changes in the homeless system. L.E.G.O.S. is made up of people living unsheltered, living in safe haven sheltering, and living in HUD CoC housing. We have made sure that our group is inclusive regarding race, gender, LGBTQ+, and a variety of disabilities.

Two members of our group have been elected by the group to serve on the CoC Board of Directors, allowing us to be involved in decisions that are made about the processes and policies of the homeless system. We are currently engaged in creating a survey for people living unhoused to determine challenges to receiving services and identifying the greatest needs. Our CoC Board representatives will ensure that the survey results are used to make changes where needed to system-wide processes.

L.E.G.O.S. takes our advocacy role seriously, and we feel that the CoC Board and Leadership value our experience and knowledge of living unhoused, living in shelters/safe havens, and living in Permanent Supportive Housing.

Sincerely,


L.E.G.O.S. Member


L.E.G.O.S. Member


L.E.G.O.S. Member

L.E.G.O.S. Advocacy Group

Lived Experience Group Of Survivors

L.E.G.O.S. is an advocacy group for people who have experienced or are currently experiencing homelessness. Group members identify problem areas in the homeless system, suggest changes, and advocate for change.

- The L.E.G.O.S. Group meets monthly on the 3rd Wednesday of most months at 4 p.m., unless a different day/time is decided on by the group.
- Group members each receive \$15 cash per monthly meeting, dinner, and assistance with transportation if needed.
- There are a minimum of 10 group members and a maximum of 13. Group members nominate new members keeping in mind that there needs to be a mix of people who have gone into housing, people living in temporary settings, and people living unhoused. The group also ensures that certain demographics are represented such as a mix of races, LGBTQ+, age, and gender.
- The group elects two group members to serve on the HOPE Homeless Coalition Board of Directors, which holds meetings on the 2nd Thursday of most months at noon. L.E.G.O.S. advocates bring issues, problem areas, and possible solutions from the lived experience point of view. Lunch is served at that meeting.
- Two Certified Peer Support Specialists facilitate the group. They ensure that everyone gets a chance to give input, that no one takes over the conversations, and that the information decided on by the group gets communicated to CoC leadership, understand their role on Homeless Coalition Board of Directors, and provide meeting reminders.
- The entire Homeless Coalition meets on the 4th Wednesday of most months at 9 a.m. at First Methodist Church, and all L.E.G.O.S. Members are encouraged to attend.



FY24 and FY25 HUD CoC Local Competition Housing First Agreement

Agency Name: _____

Project Name: _____

HUD CoC Housing Projects utilize Housing-Based Case Management because it is essential to the success of people transitioning from living unhoused to living in housing. The Housing First Model is required by HUD CoC projects because of the immense amount of evidence that it provides the greatest chance for success in housing.

All levels of staff at our agency/project agree to follow the Housing First Standards listed below:

_____ Admission to the project is not contingent on prerequisites such as sobriety, health condition, treated mental illness, medication adherence, age, criminal background, willingness to participate in supportive services (aside from Case Management), history of victimization, or any other conditions that imply "housing readiness."

_____ People moving from homelessness to permanent housing should have leases/sub-leases that reflect those of a person in the normal rental market. Leases, project agreements, or other addendums should not have any restrictive limitations or rules that would not be applicable to any tenant.

_____ Intake procedures, housing visits, and phone call check-ins revolve around assessing and utilizing a participant's strengths, abilities, and resources. Staff understands that scheduling must be flexible, that everyone has "off" days, and that participant communication can't be taken personally.

_____ Project staff know that participants respond to staff when they have relationships based on respect, trust and common ground. Staff understand that their number one job is to assist participants to maintain and thrive in housing. This requires consistent, frequent communication empowering participants to create goals around housing stability.

_____ Project staff know that all issues related to maintaining housing should be openly discussed with participants in a non-judgmental way. They are willing to have difficult conversations in order to assist with referrals to services that can provide solutions.

_____ Services are always optional; however, staff knows that they must continually offer services that could help with a participant's ability to maintain housing such as employment, mental health services, substance abuse services, healthcare, community connection, etc.

_____ Project staff is aware that if a participant can no longer be served by their project, they should discuss the situation in the weekly Case Management Conferencing Call to avoid an exit to homelessness if at all possible.

_____ Management is aware that Housing-Based Case Managers need training in strategies such as harm reduction, motivational interviewing, trauma-informed approaches, de-escalation, etc.

Agency Management

Project Manager

Project Case Manager

Project Case Manager

Project Case Manager

Project Case Manager

Other Project Staff

Other Project Staff

***A member of management of the agency and all staff members of the project listed above should read, initial each statement, and sign this agreement.**



**FY24 and FY25 HUD CoC Local Competition
Renewal Project Scoring Form**

Project Identifier: _____

Ranking: _____

Project Budget: _____

of Units: Singles _____ Families _____

Project Type: Rapid Rehousing

Possible Points: 90

Permanent Supportive Housing

Possible Points: 120

Rating Element	Data	Possible Points RRH	Possible Points PSH	Points
System Performance Measures:				
>90% Exits to Permanent Housing SPM 7B		10	10	
>180 days Retention in Permanent Housing SPM 7B			10	
>20% New or Increased Earned Income and/or Non-Employment Income for Stayers SPM 4		5	5	
>20% New or Increased Earned Income and/or Non-Employment Income for Leavers		5	5	
Serves High-Need Participants:				
100% of participants were accepted through the Coordinated Assessment Project which prioritizes chronically homeless and most vulnerable clients and has taken steps to eliminate barriers to participation such as race and ethnicity		10	10	
PSH project identified as serving "100% Chronic" in current application			10	
Project applied to serve those with severe barriers to housing which may require a significant level of support to maintain permanent housing such as: Chronically homeless (PSH only), history of victimization, physical disabilities, treated or untreated mental illness, treated or untreated substance abuse, little or no income, criminal history, etc.		10	10	
Participant Focus:				
Housing First – All project staff signed and returned the Housing First Agreement		10	10	

>90% have Medicaid/Medicare for Stayers and Leavers		10	10	
Racial Equity – Agency filled out and submitted Equity Rubric Includes Race, LGBTQ, and Lived Experience participation	Not scored this year.	-	-	
Racial Equity – Agency submits a copy of their Non-Discrimination Policy		10	10	
Project Effectiveness:				
Project has reasonable costs per household as compared with all projects in the CoC			10	
>90% project utilization rate (Sample date 4x per year measuring utilization/total # of units)		10	10	
Data Completeness - 100% entry of HMIS required data elements		10	10	
	Total Points Possible	90	120	
	Total Points			
	Bonus Points Possible	20	20	
	Bonus Points			
	Score			

Bonus Points		RRH	PSH	
Project conducted a survey of program participants regarding satisfaction with quality of services provided Submit a blank copy of survey for full points		10	10	
Overview report of Participant Survey results		10	10	

Attachments:

1. Signed Housing First Agreement
2. Agency Equity Rubric
3. Agency Non-Discrimination Policy that includes at a minimum race, color, national origin, religion, sex, age, familial status, disability, sexual orientation, gender identity or gender expression.
These categories comply with all federal and state civil rights and fair housing laws including the Fair Housing Act, Title VI of the Civil Rights Act, and the Equal Access Rule.



FY24 and FY25 HUD CoC Local Competition Housing First Agreement

Agency Name: _____

Project Name: _____

HUD CoC Housing Projects utilize Housing-Based Case Management because it is essential to the success of people transitioning from living unhoused to living in housing. The Housing First Model is required by HUD CoC projects because of the immense amount of evidence that it provides the greatest chance for success in housing.

All levels of staff at our agency/project agree to follow the Housing First Standards listed below:

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_____ People moving from homelessness to permanent housing should have leases/sub-leases that reflect those of a person in the normal rental market. Leases, project agreements, or other addendums should not have any restrictive limitations or rules that would not be applicable to any tenant.

_____ Intake procedures, housing visits, and phone call check-ins revolve around assessing and utilizing a participant's strengths, abilities, and resources. Staff understands that scheduling must be flexible, that everyone has "off" days, and that participant communication can't be taken personally.

_____ Project staff know that participants respond to staff when they have relationships based on respect, trust and common ground. Staff understand that their number one job is to assist participants to maintain and thrive in housing. This requires consistent, frequent communication empowering participants to create goals around housing stability.

_____ Project staff know that all issues related to maintaining housing should be openly discussed with participants in a non-judgmental way. They are willing to have difficult conversations in order to assist with referrals to services that can provide solutions.

_____ Services are always optional; however, staff knows that they must continually offer services that could help with a participant's ability to maintain housing such as employment, mental health services, substance abuse services, healthcare, community connection, etc.

_____ Project staff is aware that if a participant can no longer be served by their project, they should discuss the situation in the weekly Case Management Conferencing Call to avoid an exit to homelessness if at all possible.

_____ Management is aware that Housing-Based Case Managers need training in strategies such as harm reduction, motivational interviewing, trauma-informed approaches, de-escalation, etc.

Agency Management

Project Manager

Project Case Manager

Project Case Manager

Project Case Manager

Project Case Manager

Other Project Staff

Other Project Staff

***A member of management of the agency and all staff members of the project listed above should read, initial each statement, and sign this agreement.**



**FY24 and FY25 HUD CoC Local Competition
Equity Rubric Attachment**

Agency Name: _____

Completed by: _____

	Race Makeup Black/White/Other	LGBTQ+	People with Lived Experience
Board of Directors			
Management Staff			
Project Staff			

Does completing this rubric show any inequities? Yes No

Do you agree to work towards a more equitable mix within the groups listed where possible?
 Yes No

Management Staff Member

Date

HOPE Connections Continuum of Care LA-502

New Project, Bonus Project, or DV Permanent Housing Project Application

- Funding Available for New or Bonus Permanent Supportive Housing or Rapid Rehousing Project - \$522,562
- Funding Available for DV Bonus Perm. Housing Rapid Rehousing Project - \$532,395

New Project or Bonus Project applicants should apply for Permanent Supportive Housing or Rapid Rehousing Projects for individuals and/or families that are defined as homeless under 24 CFR 578.3, #1.

Bonus DV Project applicants should apply for Rapid Rehousing Projects that serve individuals and/or families specifically to serve survivors of domestic violence, dating violence, sexual assault, or stalking that are defined as homeless under 24 CFR 578.3, #1 or #4.

Application narratives must be formatted as outlined below and submitted by email. Proposals that are not submitted in the following format will not be reviewed. The narrative section should not exceed five pages, double spaced in a 12-inch font. Answering questions with the headings listed and with each question answered in order and as concisely as possible ensures proper scoring. Each Letter of Intent will be scored as follows:

Legal name of agency: _____

Agency address: _____

Tax ID Number: _____ UEI #: _____

Submitted by: _____ Title: _____

Phone number: _____ Cell number of submission contact: _____

Email Address: _____

I CERTIFY THAT ALL OF THE INFORMATION PROVIDED IN THIS APPLICATION IS TRUE AND CORRECT.

Signature of the Authorized Agency Representative

Date

Print Name of Authorized Agency Representative

Email Address

1. (20 Points) Provide a description that addresses the entire scope of the proposed project including:

- Target population(s) to be served
- Type of housing proposed, including how the number and configuration of units will fit the needs of the program participants
- Type of supportive services that will be offered to program participants to ensure successful housing retention, including all supportive services regardless of funding source
- The specific plan for ensuring program participants will be individually assisted to obtain the benefits of mainstream health, social, and employment programs for which they are eligible to apply (e.g., Medicare, Medicaid, SSI, Food Stamps, local Workforce office, early childhood education)

Points awarded _____

2. (10 Points) Provide knowledge of how a Permanent Supportive Housing or Rapid Rehousing Program is operated.

Points awarded _____

3. (10 Points) Does the proposed project agree to participate in the CoC's Coordinated Entry (CE) Process or if the recipient organization is a victim service provider, as defined in 24 CFR 578.3 and uses an alternate CE process that meets HUD's minimum requirements?

Describe agency familiarity with the Coordinated Assessment process and experience or willingness to accept 100% of participants from the local Coordinated Assessment Project.

In the case of victim service provider, describe how participants will be assessed and prioritized for RRH assistance.

Points awarded _____

4. (10 Points) Describe how the project will adhere to the Housing First model as defined below:

Housing First is a model of housing assistance that prioritizes rapid placement and stability in permanent housing in which admission does not have preconditions (such as sobriety or a minimum income threshold) and in which housing assistance is not conditioned upon participation in services (with the exception of housing-based case management). The model utilizes housing as a platform for promoting supportive services that improve a person's health and well-being and ensure that participants can choose the services they need to maintain their housing.

Applicants should describe how they will assist those with too little or no income, substance abuse or mental health issues, criminal records, etc. They should also describe how they will prevent participant termination for reasons such as failure to participate in supportive services (not including case management), failure to make progress on goals, loss of income or failure to improve income, or any other activity not covered in a typical lease agreement in the project's geographic area.

Points awarded _____

5. (10 Points) Describe your agency's familiarity with and updated policies related to the Fair Housing and Equal Access Rules (Regulation 24 CFR 5.403) related to families that apply to all Office of Community Planning and Development (CPD)-administered programs including:

HOME, CDBG, HOPWA, ESG, CoC, as well as owners, operators, managers of shelters and other buildings and facilities and providers of services funded in whole or in part by any of these programs

Prohibition Against Involuntary Family Separation - The age and gender of a child under age 18 must not be used as a basis for denying any family's admission to a project that receives funds under this part.

Definition of a Family - HUD Programs cannot discriminate based on the composition of the family (e.g., adults and children or just adults), the age of any members of the family, the disability status of any members of the family, marital status, actual or perceived sexual orientation, or gender identity.
HUD-funded programs must have updated policies and procedures that reflect the requirements.

Families with Children - May exclude families without minor children if the project was funded solely to serve families with children. However, the project must serve all types of families (using the definition above) with children that are otherwise eligible for assistance, including families with children headed by a single adult or consisting of multiple adults (with at least one child) who reside together.

Points awarded _____

6. (15 Points) Describe how the project applicant will provide the necessary services and support to help program participants successfully remain in permanent housing.

- determine the right type of housing that fits the needs of program participants.
- work with landlords to address possible issues and challenges.
- work with program participants to set goals towards successful retention of permanent housing.
- If this project will exclusively assist victims of domestic violence, the description must include safety planning addressing the needs of this particular homeless population towards meeting the goal of obtaining and maintaining permanent housing along with how trauma-informed and victim-centered approaches will be used.

Points awarded _____

7. (10 Points) Agency Experience

- Describe agency's experience working with the proposed sub-population to be served and experience with the proposed housing type.
- Describe agency's experience utilizing Federal funds

Points awarded _____

8. Attachments

(20 Points) Housing and Healthcare Match

• Housing Match

Provide documentation that at least 25% of program participants will be served utilizing housing subsidies or subsidized housing units that are not funded through CoC or ESG programs such as: Subsidized Public Housing, Private Organizations, State or Local Government through other funding sources, etc.

Applicants must attach letters of commitment, contracts, or other formal written documents that demonstrate the number of subsidies or units being provided to support the project.

- **Healthcare Match**

Provide written documentation that project participants will be served with healthcare and/or behavioral health services such as substance abuse or mental health treatment/recovery providers.

For behavioral health providers, it will provide access to treatment or recovery services for all program participants who qualify and choose those services

or

For healthcare organizations, the value of assistance being provided is an amount that is equivalent to at least 25 percent of the funding being requested for the project, which will be covered by the healthcare organization.

Acceptable forms of commitment are formal written agreements that must include:

- Value of the commitment
- Dates the healthcare resources will be provided

Points awarded _____

- **(10 points) Project Budget** Provide a total project budget including all sources of funding that will be used for the project on the attached form, ensuring that HUD funded line items are reasonable and allowable. Identify sources of match. The housing and healthcare match request above counts as the match requested in the budget.

Points awarded _____

- **(10 Points) Client Non-Discrimination Policy** Copy of Client Non-Discrimination Policy that includes self-reported or perceived race, sexual orientation, gender identity or gender expression. Many other categories should be in the policy, but the purpose of this is to document agency awareness of HUD's focus on Racial and LGBTQ+ non-discrimination.

Points awarded _____

Total Points: 125 Points

Total Points Awarded: _____

Scored By: _____

(Name will be redacted if completed scoring tool is requested by the applicant.)

<input type="checkbox"/> Permanent Supportive Housing for Individuals/Families <input type="checkbox"/> Rapid Rehousing for Individuals/Families	1 Year Grant Term Is this proposal an expansion of an existing project? <input type="checkbox"/> Yes <input type="checkbox"/> No
---	--

Proposed Activities	HUD Funding Requested	Cash Match (25%) With Source	Totals
1. Leasing			
2. Rental Assistance			
3. Supportive Services			
4. Operating Costs			
Subtotal lines 1 and 2	\$475,056		
5. Administrative Costs (Up to 10%)	\$47,506		
6. Total Request	\$522,562	Total Cash Match	(HUD Request & Match)

Rapid Rehousing for DV Individuals and Families

1 Year Grant Term

Proposed Activities	HUD Funding Requested	Cash Match (25%) With Source	Totals
1. Rental Assistance			
2. Supportive Services			
Subtotal lines 1 and 2	\$483,995		
Administrative Costs (Up to 10%)	\$48,400		
Total Request	\$532,395	Total Cash Match	(HUD Request & Match)

FY24 and FY25 HUD CoC Local Competition Renewal Project Scoring Form

Project Identifier: SHOC
 Project Budget: \$718,167
 Project Type: Rapid Rehousing
 Permanent Supportive Housing

Ranking: 7
 # of Units: Singles 38 Families 2
 Possible Points: 100
 Possible Points: 130

133.4

Rating Element	Data	Possible Points RRH	Possible Points PSH	Points
System Performance Measures:				
>90% Exits to Permanent Housing	SPM 7B 43 of 44 97.7%	10	10	10
>180 days Retention in Permanent Housing	SPM 7B 39 of 44 88.6%	10	10	8.9
>20% New or Increased Earned Income and/or Non-Employment Income for Stayers	SPM 4 33.3%	5	5	5
>20% New or Increased Earned Income and/or Non-Employment Income for Leavers	0%	5	5	0
Serves High-Need Participants:				
100% of participants were accepted through the Coordinated Assessment Project which prioritizes chronically homeless and most vulnerable clients and has taken steps to eliminate barriers to participation such as race and ethnicity	100%	10	10	10
PSH project identified as serving "100% Chronic" in current application *Exception for Level Up Youth Project	100% Dedicated		10	10
Project applied to serve those with severe barriers to housing which may require a significant level of support to maintain permanent housing such as: Chronically homeless (PSH only), history of victimization, physical disabilities, treated or untreated mental illness,	6 Barriers	10	10	10

treated or untreated substance abuse, little or no income, criminal history				
Participant Focus:				
Housing First - Project signed and returned the Housing First Agreement	Yes – 6 Signatures	10	10	10
>90% have Medicaid/Medicare for Stayers and Leavers	98%	10	10	10
Racial Equity – Agency fills out and submits Equity Rubric Includes Race, LGBTQ, and Lived Experience participation	Yes Not scored this year.	-	-	
Racial Equity – Agency submits a copy of their Non-Discrimination Policy	Yes	10	10	10
Project Effectiveness:				
Project has reasonable costs per household as compared with all projects in the CoC	5% Higher		10	10
>90% project utilization rate (Sample date 4x per year measuring utilization/total # of units)	93%	10	10	10
Data Completeness - 100% entry of HMIS required data elements	94.86% B	10	10	9.5
	Total Points Possible	100	120	
	Total Points			113.4
	Bonus Points Possible	20	20	
	Bonus Points			20
	Score			133.4

Bonus Points		RRH	PSH	
Project conducted a survey of program participants regarding satisfaction with quality of services provided Submit a blank copy of survey for full points	Yes	10	10	10
Overview report of Participant Survey results	Yes	10	10	10

Attachments:

1. Signed Housing First Agreement
2. Agency Equity Rubric
3. Agency Non-Discrimination Policy that includes at a minimum race, color, national origin, religion, sex, age, familial status, disability, sexual orientation, gender identity or gender expression.
These categories comply with all federal and state civil rights and fair housing laws including the Fair Housing Act, Title VI of the Civil Rights Act, and the Equal Access Rule.



FY24 and FY25 HUD CoC Local Competition Housing First Agreement

Agency Name: Volunteers of America North Louisiana

Project Name: SHOC

HUD CoC Housing Projects utilize Housing-Based Case Management because it is essential to the success of people transitioning from living unhoused to living in housing. The Housing First Model is required by HUD CoC projects because of the immense amount of evidence that it provides the greatest chance for success in housing.

All levels of staff at our agency/project agree to follow the Housing First Standards listed below:

CB *VF* *KF* *JB* Admission to the project is not contingent on prerequisites such as sobriety, health condition, treated mental illness, medication adherence, age, criminal background, willingness to participate in supportive services (aside from Case Management), history of victimization, or any other conditions that imply "housing readiness."

VF *CB* *KF* *JB* People moving from homelessness to permanent housing should have leases/sub-leases that reflect those of a person in the normal rental market. Leases, project agreements, or other addendums should not have any restrictive limitations or rules that would not be applicable to any tenant.

CB *VF* *KF* *JB* Intake procedures, housing visits, and phone call check-ins revolve around assessing and utilizing a participant's strengths, abilities, and resources. Staff understands that scheduling must be flexible, that everyone has "off" days, and that participant communication can't be taken personally.

CB *VF* *KF* *JB* Project staff know that participants respond to staff when they have relationships based on respect, trust and common ground. Staff understand that their number one job is to assist participants to maintain and thrive in housing. This requires consistent, frequent communication empowering participants to create goals around housing stability.

CB *VF* *KF* *JB* Project staff know that all issues related to maintaining housing should be openly discussed with participants in a non-judgmental way. They are willing to have difficult conversations in order to assist with referrals to services that can provide solutions.

Services are always optional; however, staff knows that they must continually offer services that could help with a participant's ability to maintain housing such as employment, mental health services, substance abuse services, healthcare, community connection, etc.

Project staff is aware that if a participant can no longer be served by their project, they should discuss the situation in the weekly Case Management Conferencing Call to avoid an exit to homelessness if at all possible.

Management is aware that Housing-Based Case Managers need training in strategies such as harm reduction, motivational interviewing, trauma-informed approaches, de-escalation, etc.

Ammie Knodel
Agency Management

Jordan Brint
Project Manager

[Signature]
Project Case Manager

Valen [Signature]
Project Case Manager

Abraham Brossin
Project Case Manager

Kathleen Fairchild
Project Case Manager

Other Project Staff

Other Project Staff

***A member of management of the agency and all staff members of the project listed above should read, initial each statement, and sign this agreement.**



FY24 and FY25 HUD CoC Local Competition Equity Rubric Attachment

Agency Name: Volunteers of America North Louisiana

Completed by: Jordan Brint and Jeannie Kanode

	Race Makeup Black/White/Other	LGBTQ+	People with Lived Experience
Board of Directors	10 Black/19 white	unknown	Advisory Council: 8
Management Staff	4 Black/ 11 White	2	unknown
Project Staff	GAPS: 1 Black SHOC: 2 Black Level Up: 1 Black/2 White	GAPS: 0 SHOC: 0 Level Up: 0	GAPS: 1 SHOC: 0 Level Up: 0

Does completing this rubric show any inequities?

Yes

No

Do you agree to work towards a more equitable mix within the groups listed where possible?

Yes

No

Jordan Brint

Jeannie Kanode
Management Staff Member

9/25/24
Date

VOLUNTEERS OF AMERICA
NATIONAL ORGANIZATION MISSION

Volunteers of America is a movement organized to reach and uplift all people and bring them to the knowledge and active service of God. We do this by:

- Serving people and communities in need
- Creating opportunities for people to experience the joy of serving others
- Measuring success through the positive change in the lives of individuals and communities we serve

VOLUNTEERS OF AMERICA OF NORTH LOUISIANA
MISSION STATEMENT

Volunteers of America of North Louisiana is a faith-based ministry of service providing opportunity, promoting dignity and inspiring change in all whose lives we touch.

VOLUNTEERS OF AMERICA OF NORTH LOUISIANA
STATEMENT OF STRATEGIC INTENT AND TARGET MARKETS

- Changing lives, one person at a time, for generations
- Through our ministry of service, we change lives by opening doors to self-sufficiency, contribution and accomplishment
- Target Markets: children and families, mentally and intellectually disabled, veterans and seniors.

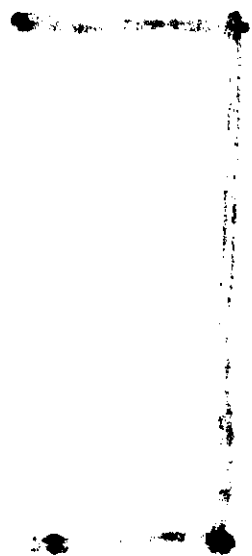
CODE OF ETHICS

Volunteers of America is founded on and guided by Christian principles. With this foundation our staff is trained to treat clients with dignity and respect. Staff will interact with clients in an honest, open, and forthright manner and will interact with other agencies and organizations in the same manner. Staff may not accept gifts or favors from others in the conducting of their job duties and responsibilities.

NON-DISCRIMINATION POLICY

Volunteers of America of North Louisiana does not and shall not discriminate on the basis of race, political orientation, religion, gender, gender identity, gender expression, sexual orientation, age, national origin, ethnicity, ancestry, marital status, veteran status, or mental or physical disability or any other status prohibited by applicable law in any of its activities or operations. We are committed to providing an inclusive and welcoming environment for all clients.

Volunteers of America of North Louisiana is committed to assuring equal access to services, programs and activities for individuals with disabilities. Further, it is the policy of the Volunteers of America of North Louisiana to provide reasonable accommodations for religious observers.





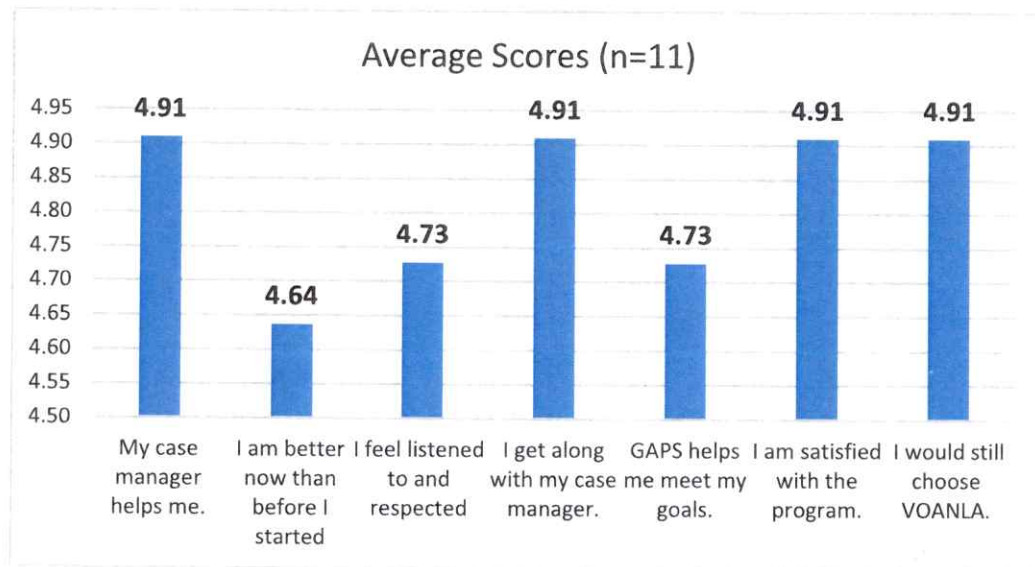
Volunteers of America
NORTH LOUISIANA

3005 SHOC Client Satisfaction

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1 My case manager helps me.	5	4	3	2	1
2 I am better now than before I started the program.	5	4	3	2	1
3 I feel listened to and respected	5	4	3	2	1
4 I get along with my case manager.	5	4	3	2	1
5 This program helps me meet my needs/goals.	5	4	3	2	1
6 I am satisfied with the program.	5	4	3	2	1
7 If this service were offered by another agency, I would still choose VOANLA.	5	4	3	2	1
9 What do you like best about SHOC?					
10 What could SHOC do better?					

3005 - SHOC

- * 11 clients interviewed
- * Complimentary of case manager
- * A few requests for help with transportation



Program	My case manager helps me.	I am better now than before I started	I feel listened to and respected	I get along with my case manager.	GAPS helps me meet my goals.	I am satisfied with the program.	I would still choose VOANLA.	Like best	Change
3005	5	5	4	5	4	5	5	5 it helps you out and gives you a headstart	It's not the program. It's the people. You have to want to change.
3005	5	4	5	5	5	5	5	5 it's nice	Nothing
3005	5	5	5	5	5	5	5	5 I love you guys	Transportation - it's hard to pick up rent money
3005	5	5	5	5	5	5	5	5	Nothing
3005	5	5	5	5	5	5	5	5 therapy; going on outings	transportation to the store and bank
3005	5	5	5	5	5	5	5	5 it works for me	not that I can think of
3005	5	5	5	5	5	5	5	5 friendly and compassionate	nothing
3005	5	5	5	5	5	5	5	5	no
3005	5	5	5	5	5	4	5	5 I like the whole thing	fixing stuff around apartments
3005	4	3	3	4	4	4	4	4	
3005	5	4	5	5	5	5	5	5 case manager	nothing

	My case manager helps me.	I am better now than before I started	I feel listened to and respected	I get along with my case manager.	GAPS helps me meet my goals.	I am satisfied with the program.	I would still choose VOANLA.
average	4.91	4.64	4.73	4.91	4.73	4.91	4.91
# high agreement	11	10	10	11	11	11	11

Notification of Projects Rejected-Reduced

HOPE Connections CoC, LA-502, did not reject or reduce any project during the FY2024 CoC local competition.

HOPE Connections CoC - LA-502

Email Notification of Projects Accepted

All Unread By Date ↑

▼ Today

David Bennett; Eboni ...
HOPE CoC Local Competition ...
CoC Grantees, as required by 4:24 PM

Jordan Brint
RE: Scoring
Sure! Can I send them on 4:17 PM

Ja'Carie Guice
FW: NEW Tenant-Based Vouc...
Just making sure you got this! 3:17 PM

David Bennett; Eboni ...
Scoring/Ranking Outcomes
Grantees, as required by HUD, 3:16 PM

Winona Connor (LHC)
RE: ESG Applications
Okay, thank you! 3:07 PM

Mary Grace Orsulak
Re: Resources - Relearning ~ ...
Grace, are you Joe Orsulak's 3:05 PM

Rashida Dawson
RE: Help!
I am so sorry you were sick. 3:04 PM

Patricia Williams
RE: Scoring
No problem! It was completely 3:04 PM

Patricia Williams
Re: Scoring
It was yesterday at 2. So, no 12:24 PM

▼ Yesterday

Winona Connor (LHC)
ESG Applications
Winona, when are you all Thu 12:05 PM

Kayla Cayer
RE: Help!!
Kayla, someone just texted me Thu 12:04 PM

Laura Graves
RE: CADA is LAUNCHING the ...
This is SO great!! Thu 11:49 AM

Rodney Bell
Re: Proposal
Mr. Bell, I appreciate you Thu 9:24 AM

Tate Kendall; Tanner ...
Fw: CADA is LAUNCHING the ...
Everyone, this is very exciting Thu 9:20 AM

HOPE CoC Local Competition Selection Results



Christa Pazzaglia

To David Bennett; Eboni Fuller; Ja'Carie Guice; Jason Seaux; Jeannie Kanode; Jenesis Gibson; Jordan Brint; Korina Pifer; Monique Bryant; Rebecca Minyard; Ruthie Ray; Veronica Glover; Yulonda Lane

This message was sent with High importance.

☺ Reply Reply All Forward

Fri 10/11/2024 4:24 PM

CoC Grantees, as required by HUD, below is a chart with all renewal applications in order of score. No projects were reduced or rejected in this year's competition. Please help me congratulate Community Support Programs on being selected to submit the Bonus Project as an expansion to the IMPACT PSH Project. If you have any questions about your score or you would like to see your scoring packet, please don't hesitate to contact me.

THANK YOU ALL SO MUCH FOR YOUR HARD WORK AND DEDICATION TO ENDING CHRONIC HOMELESSNESS!!

-Christa

HOPE Connections CoC—LA-502 Local Competition Selection Results						
Agency Name	Project Name	Project Score	Status	Rank	Amount Requested from HUD	Reallocated Funds
HOPE Connections	Coordinated Assessment Program	N/A	Accepted	1	\$177,585	\$0
HOPE Connections	NWLA HMIS Project	N/A	Accepted	2	\$70,499	\$0
Easter Seals LA	Intensive Community Engagement PSH	97.58%	Accepted	3	\$672,311	\$0
Volunteers of America NLA	Level Up—Youth PSH	97.5%	Accepted	4	\$385,442	\$0
Community Support Programs	IMPACT—PSH	95.25%	Accepted	5	\$630,171	\$0
Volunteers of America NLA	GAPS—PSH	95%	Accepted	6	\$240,110	\$0
Volunteers of America NLA	SHOC—PSH	93.25%	Accepted	7	\$718,167	\$0
Easter Seals LA	Pathways to Independence—RRH	89.8%	Accepted	8	\$254,902	\$0
Community Support Programs	Crossroads II—PSH	83.66%	Accepted	9	\$380,955	\$0
Community Support Programs	REACH II—PSH	77.33%	Accepted	10	\$824,541	\$0
Community Support Programs	IMPACT Expansion—PSH Bonus Project	100%	Accepted	11	\$283,990	\$0
HOPE Connections	CoC Planning Project	N/A	Accepted	Not Ranked	\$217,734	\$0

- All scored projects had agency/project name redacted and were scored and ranked by the NWLA CoC Board Scoring and Ranking Committee using the CoC Scoring and Ranking Tool.
- Scoring was comprised of 14 objective elements including system performance measures, determination of serving those with the most severe barriers to housing, cost effectiveness, utilization rate, and commitment to serve equitably with regard to race, sexual orientation, and gender identity.
- Data input for rating was pulled from the HMIS Project APRs run for the 2023 calendar year, System Performance Measures, Project Cost Effectiveness Calculations, HMIS Data Report Cards, FY2024 HUD CoC Project Submissions, and required attachments.

Thank you to the CoC funded agencies for operating such high-performing projects that all scored within a narrow margin. And, thank you to the Scoring and Ranking Committee for their commitment to transparency and objective, data-based scoring.

Christa Pazzaglia
Executive Director



Office (318) 670-4591
Cell (318) 208-7445
2350 Levy Street
Shreveport, LA 71103
<http://www.nwlahope.org>

All folders are up to date. Connected to: Microsoft Exchange



4:25 PM
10/11/2024

Website Posting of Local Competition Selection Results

www.nwlahope.org

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FY2024 and FY2025 HUD CoC Competition

Documents & Links

- HOPE CoC Request for Proposals
- HOPE CoC Dates & Deadlines
- FY2024 & FY2025 HUD CoC NOFO

Scores and Ranking for FY24 HUD CoC Applicants

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Websites for Most Accurate Information, Statistics, and Training on Homelessness

- HUD EXCHANGE
- United States Interagency Council on Homelessness
- National Alliance to END HOMELESSNESS




HOPE Connections CoC—LA-502 Local Competition Selection Results

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Web Posting—CoC-Approved Consolidated Application



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- [FY24 CoC Approved Consolidated Application](#)
- [FY24 CoC Project Priority Listing](#)
- [HOPE CoC Request for Proposals](#)
- [HOPE CoC Dates & Deadlines](#)
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• All scored projects had agency/project name redacted and were scored and ranked by the NWLA CoC Board Scoring and Ranking Committee using the CoC Scoring and Ranking Tool.
 • Scoring was comprised of 14 objective elements including system performance measures, determination of serving those with the most severe barriers to housing, cost effectiveness, utilization rate, and commitment to serve equitably with regard to race, sexual orientation, and gender identity.
 • Data input for rating was pulled from the eHHS Project APRs run for the 2023 calendar year; System Performance Measures, Project Cost Effectiveness Calculations, HMIS Data Report Cards, FY2024 HUD CoC Project Submissions, and required attachments.


Thank you to the CoC funded agencies for operating such high-performing projects that all scored within a narrow margin. And, thank you to the Scoring and Ranking Committee for their commitment to transparency and objective, data-based scoring.

Websites for Most Accurate Information, Statistics, and Training on Homelessness




HUD EXCHANGE

United States Interagency Council on Homelessness



National Alliance to END HOMELESSNESS

Upcoming Earnings



7:57 PM
 10/28/2024

Notification of CoC-Approved Consolidated Application

Notification of CoC-Approved Consolidated Application



HOPE Connections <hopeconnections@nwlahope.org>
To: Christa Pazzaglia

☺ Reply Reply All Forward 📧 ⋮

Mon 10/28/2024 8:47 PM

🔗 If there are problems with how this message is displayed, click here to view it in a web browser.

STAY CONNECTED!
NEWS FROM YOUR COC HOMELESS COALITION

2350 Levy Street, Shreveport, LA 71103 318.670.4591 www.nwlahope.org

HOPE Homeless Coalition

NOW SHOWING ON HOPE'S WEBSITE

The HUD CoC FY2024
CoC-Approved
Consolidated Application
and
FY2024 Project Priority Listing
www.nwlahope.org

HOPE Coalition Meetings are always open to anyone who is interested in working collaboratively to end homelessness.
Organizations working together to prevent and end homelessness in Northwest Louisiana.
2350 Levy Street, Shreveport, LA 71103
318-670-4591 www.nwlahope.org

Any agency, organization, or individual is invited to join the HOPE Homeless Coalition. To join or have people at your agency added to the Stay Connected email list, please fill out the form on our website using the link below.

Join the HOPE Coalition!

HOPE Connections is dedicated to ending homelessness in our community by

Email Marketing > My Email Campaigns > Statistics

Notification of CoC-Approved Consolida...

Sent on: October 28, 2024 at 8:46 PM

Upgrade Email Plan ⋮ Retire

Your statistics are affected by recipients' privacy settings
Some recipients can prevent you from knowing if they opened your campaign. This may affect your opened email stats.
[Learn How This Works](#)

Email statistics | Email recipients | Social statistics

Delivery statistics
This email was sent to 277 contacts. Check how they interact with it. [How to read this data](#)

271 Delivered Delivery rate: 98%	38 Opened Open rate: 14%	21 Clicked Click rate: 8%
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BOUNCED: 6 📄 SPAM COMPLAINTS: 0 📄

2024 HDX Competition Report

2024 Competition Report - Summary

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

HDX Data Submission Participation Information

Government FY and HDX Module Abbreviation	Met Module Deadline*	Data From	Data Collection Period in HDX 2.0
2023 LSA	Yes	Government FY 2023 (10/1/22 - 9/30/23).	November 2023 to January of 2024
2023 SPM	Yes	Government FY 2023 (10/1/22 - 9/30/23).**	February 2024 to March 2024
2024 HIC	Yes	Government FY 2024. Exact HIC and PIT dates will vary by CoC. For most CoCs, it will be last Wednesday in January of 2024.	March 2024 to May 2024
^{PIT} 2024 PIT	Yes	Government FY 2024. Exact HIC and PIT dates will vary by CoC. For most CoCs, it will be last Wednesday in January of 2024.	March 2024 to May 2024

1) FY = Fiscal Year

2) *This considers all extensions where they were provided.

2) **"Met Deadline" in this context refers to FY23 SPM submissions. Resubmissions from FY 2022 (10/1/21 - 9/30/22) were also accepted during the data collection period, but these previous year's submissions are voluntarily and are not required.

2024 HDX Competition Report

2024 Competition Report - LSA Summary & Usability Status

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Repe.

20

10/1

9/30

LSA Usability Status 2023

Category	EST AO	EST AC	EST CO	RRH AO	RRH AC	RRH CO	PSH AO	PSH AC	PSH CO
Fully Usable	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Partially Usable									
Not Usable									

EST

Category	2021	2022	2023
Total Sheltered Count	737	768	715
AO	511	521	403
AC	217	230	292
CO	5	14	23

RRH

Category	2021	2022	2023
Total Sheltered Count	302	339	329
AO	167	165	182
AC	135	175	148
CO	0	0	0

2024 HDX Competition Report

2024 Competition Report - LSA Summary & Usability Status

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

10/1/2023

2024 HDX Competition Report

2024 Competition Report - LSA Summary & Usability Status

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

PSH

Category	2021	2022	2023
Total Sheltered Count	664	592	528
AO	492	491	360
AC	170	98	167
CO	0	0	0

- 1) Glossary: EST = Emergency Shelter, Save Haven, & Transitional Housing; RRH = Rapid Re-housing; PSH = Permanent Supportive Housing; AO = Persons in Households without Children; AC = Persons in Households with at least one Adult and one Child; CO=Persons in Households with only Children
- 2) Because people have multiple stays in shelter over the course of a year and stay in different household configurations, a single person can be counted in more than one household type. Therefore, the sum of the number of people by household type may be greater than the unique count of people.
- 3) Total Sheltered count only includes those served in HMIS participating projects reported by your CoC.
- 4) For CoCs that experienced mergers during any of these reporting periods, historical data will include only the original CoCs.

2024 HDX Competition Report

2024 Competition Report - SPM Data

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than the look back stop date or client's date of birth, whichever is later.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

Metric	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, and SH	637	102.0	53.0
1.2 Persons in ES-EE, ES-NbN, SH, and TH	711	111.4	57.0

2024 HDX Competition Report

2024 Competition Report - SPM Data

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

b. This measure is based on data element 3.917

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

Metric	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, SH, and PH (prior to "housing move in")	801	376.8	145.0
1.2 Persons in ES-EE, ES-NbN, SH, TH, and PH (prior to "housing move in")	865	397.1	151.0

2024 HDX Competition Report

2024 Competition Report - SPM Data

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Measure 2: Returns to Homelessness for Persons who Exit to Permanent Housing (PH) Destinations

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

Metric	Total # of Persons Exited to a PH Destination (2 Yrs Prior)	Returns to Homelessness in Less than 6 Months (0 - 180 days)		Returns to Homelessness from 6 to 12 Months (181 - 365 days)		Returns to Homelessness from 13 to 24 Months (366 - 730 days)		Number of Returns in 2 Years	
	Count	Count	% of Returns	Count	% of Returns ⁴	Count	% of Returns ⁶	Count	% of Returns ⁸
Exit was from SO	21	0	0.0%	1	4.8%	0	0.0%	1	4.8%
Exit was from ES	164	10	6.1%	3	1.8%	4	2.4%	17	10.4%
Exit was from TH	25	6	24.0%	1	4.0%	0	0.0%	7	28.0%
Exit was from SH	14	3	21.4%	4	28.6%	1	7.1%	8	57.1%
Exit was from PH	246	11	4.5%	7	2.9%	9	3.7%	27	11.0%
TOTAL Returns to Homelessness	470	30	6.4%	16	3.4%	14	3.0%	60	12.8%

2024 HDX Competition Report

2024 Competition Report - SPM Data

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

Please refer to PIT section for relevant data.

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

Metric	Value
Universe: Unduplicated Total sheltered homeless persons	739
Emergency Shelter Total	621
Safe Haven Total	43
Transitional Housing Total	88

2024 HDX Competition Report

2024 Competition Report - SPM Data

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

This measure is divided into six tables capturing employment and non-employment income changes for system leavers and stayers. The project types reported in these metrics are the same for each metric, but the type of income and universe of clients differs. In addition, the projects reported within these tables are limited to CoC-funded projects.

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	157
Number of adults with increased earned income	10
Percentage of adults who increased earned income	6.4%

2024 HDX Competition Report

2024 Competition Report - SPM Data

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	157
Number of adults with increased non-employment cash income	44
Percentage of adults who increased non-employment cash income	28.0%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	157
Number of adults with increased total income	53
Percentage of adults who increased total income	33.8%

Metric 4.4 – Change in earned income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	63
Number of adults who exited with increased earned income	9
Percentage of adults who increased earned income	14.3%

2024 HDX Competition Report

2024 Competition Report - SPM Data

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Metric 4.5 – Change in non-employment cash income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	63
Number of adults who exited with increased non-employment cash income	10
Percentage of adults who increased non-employment cash income	15.9%

Metric 4.6 – Change in total income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	63
Number of adults who exited with increased total income	18
Percentage of adults who increased total income	28.6%

2024 HDX Competition Report

2024 Competition Report - SPM Data

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Measure 5: Number of Persons who Become Homeless for the First Time

This measures the number of people entering the homeless system through ES, SH, or TH (Metric 5.1) or ES, SH, TH, or PH (Metric 5.2) and determines whether they have any prior enrollments in the HMIS over the past two years. Those with no prior enrollments are considered to be experiencing homelessness for the first time.

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

Metric	Value
Universe: Person with entries into ES-EE, ES-NbN, SH or TH during the reporting period.	587
Of persons above, count those who were in ES-EE, ES-NbN, SH, TH or any PH within 24 months prior to their entry during the reporting year.	79
Of persons above, count those who did not have entries in ES-EE, ES-NbN, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	508

2024 HDX Competition Report

2024 Competition Report - SPM Data

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

Metric	Value
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	831
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	142
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	689

2024 HDX Competition Report

2024 Competition Report - SPM Data

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

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LA-502

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

Measure 6 is not applicable to CoCs in this reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

This measures positive movement out of the homeless system and is divided into three tables: movement off the streets from Street Outreach (Metric 7a.1); movement into permanent housing situations from ES, SH, TH, and RRH (Metric 7b.1); and retention or exits to permanent housing situations from PH (other than PH-RRH).

Metric 7a.1 – Change in SO exits to temp. destinations, some institutional destinations, and permanent housing destinations

Metric	Value
Universe: Persons who exit Street Outreach	177
Of persons above, those who exited to temporary & some institutional destinations	9
Of the persons above, those who exited to permanent housing destinations	11
% Successful exits	11.3%

2024 HDX Competition Report

2024 Competition Report - SPM Data

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

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9/30/2023

Metric 7b.1 – Change in ES, SH, TH, and PH-RRH exits to permanent housing destinations

Metric	Value
Universe: Persons in ES-EE, ES-NbN, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	641
Of the persons above, those who exited to permanent housing destinations	302
% Successful exits	47.1%

Metric 7b.2 – Change in PH exits to permanent housing destinations or retention of permanent housing

Metric	Value
Universe: Persons in all PH projects except PH-RRH who exited after moving into housing, or who moved into housing and remained in the PH project	482
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	468
% Successful exits/retention	97.1%

2024 HDX Competition Report

2024 Competition Report - SPM Data Report

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

System Performance Measures Data Quality

Data coverage and quality will allow HUD to better interpret your SPM submissions.

Metric	All ES, SH	All TH	All PSH, OPH	All RRH	All Street Outreach
Unduplicated Persons Served (HMIS)	658	86	527	343	714
Total Leavers (HMIS)	539	57	57	234	411
Destination of Don't Know, Refused, or Missing (HMIS)	15	0	0	1	0
Destination Error Rate (Calculated)	2.8%	0.0%	0.0%	0.4%	0.0%

2024 HDX Competition Report

2024 Competition Report - SPM Notes

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Notes For Each SPM Measure

Note: Cells may need to be resized to accomodate notes with lots of

Measure	Notes
Measure 1	No notes.
Measure 2	No notes.
Measure 3	No notes.
Measure 4	No notes.
Measure 5	No notes.
Measure 6	No Notes. Measure 6 was not applicable to CoCs in this reporting period.
Measure 7	No notes.
Data Quality	No notes.

2024 HDX Competition Report

2024 Competition Report - HIC Summary

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

For HIC conducted in January/February of 2024

HMIS Bed Coverage Rates

Project Type	Total Year-Round, Current Beds	Total Year-Round, Current Beds in HMIS or Comparable Database	Total Year-Round, Current, Non-VSP Beds	Removed From Denominator: OPH EHV [†] Beds or Beds Affected by Natural Disaster*	Adjusted Total Year-Round, Current, Non-VSP Beds	Adjusted HMIS Bed Coverage Rate for Year-Round, Current Beds
ES	238	226	226	0	226	100.0%
SH	25	25	25	0	25	100.0%
TH	54	54	54	0	54	100.0%
RRH	89	89	89	0	89	100.0%
PSH	421	421	421	0	421	100.0%
OPH	76	76	76	0	76	100.0%
Total	903	891	891	0	891	100.0%

2024 HDX Competition Report

2024 Competition Report

LA-502 - Shreveport, Bossier/N

For HIC conducted in January/I

HMIS Bed Coverage Rates

Project Type	Total Year-Round, Current Beds	Total Year-Round, Current, VSP Beds in an HMIS-Comparable Database	Total Year-Round, Current, VSP Beds	Removed From Denominator: OPH EHV [†] Beds or Beds Affected by Natural Disaster**	Adjusted Total Year-Round Current, VSP Beds	HMIS Comparable Bed Coverage Rate for VSP Beds
ES	238	12	12	0	12	100.00%
SH	25	0	0	0	0	NA
TH	54	0	0	0	0	NA
RRH	89	0	0	0	0	NA
PSH	421	0	0	0	0	NA
OPH	76	0	0	0	0	NA
Total	903	12	12	0	12	100.00%

2024 HDX Competition Report

2024 Competition Report

LA-502 - Shreveport, Bossier/N
For HIC conducted in January/I

HMIS Bed Coverage Rates

Project Type	Total Year-Round, Current Beds	Total Year-Round, Current, HMIS Beds and VSP Beds in an HMIS-Comparable Database	Adjusted Total Year-Round, Current, Non-VSP and VSP Beds	HMIS and Comparable Database Coverage Rate
ES	238	238	238	100.00%
SH	25	25	25	100.00%
TH	54	54	54	100.00%
RRH	89	89	89	100.00%
PSH	421	421	421	100.00%
OPH	76	76	76	100.00%
Total	903	903	903	100.00%

2024 HDX Competition Report

2024 Competition Report - HIC Summary

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC
For HIC conducted in January/February of 2024

Rapid Re-housing Beds Dedicated to All Persons

Metric	2020	2021	2022	2023	2024
RRH beds available to serve all pops. on the HIC	152	153	149	93	89

- 1) † EHV = Emergency Housing Voucher
- 2) *This column includes Current, Year-Round, Natural Disaster beds not associated with a VSP that are not HMIS-participating. For OPH Beds, this includes beds that are Current, Non-HMIS, and EHV-funded.
- 3) **This column includes Current, Year-Round, Natural Disaster beds associated with a VSP that are not HMIS-participating or HMIS-comparable database participating. For OPH Beds, this includes beds that are Current, VSP, Non-HMIS, and EHV-funded.
- 4) Data included in these tables reflect what was entered into HDX 2.0.
- 5) In the HIC, "Year-Round Beds" is the sum of "Beds HH w/o Children", "Beds HH w/ Children", and "Beds HH w/ only Children". This does not include Overflow ("O/V Beds") or Seasonal Beds ("Total Seasonal Beds").
- 6) In the HIC, "Current" beds are beds with an "Inventory Type" of "C" and not beds that are Under Development ("Inventory Type" of "U").
- 7) For historical data: Aggregated data from CoCs that merged are not displayed if HIC data were created separately - that is, only data from the CoC into which the merge occurred are displayed. Additional reports can be requested via AAQ for any CoCs that have been subsumed into other CoCs.

2024 HDX Competition Report

2024 Competition Report - PIT Summary

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

For PIT conducted in January/February of 2024

Submission Information

Date of PIT Count	Received HUD Waiver
2/19/2024	Yes

Total Population PIT Count Data

Category	2019	2020	2021	2022	2023	2024
PIT Count Type	Sheltered and Unsheltered Count	Sheltered and Unsheltered Count	Sheltered and full unsheltered count	Sheltered and Unsheltered Count	Sheltered and Unsheltered Count	Sheltered and Unsheltered Count
Emergency Shelter Total	190	192	134	118	120	160
Safe Haven Total	0	17	6	9	8	14
Transitional Housing Total	42	47	22	29	28	31
Total Sheltered Count	232	256	162	156	156	205
Total Unsheltered Count	60	42	36	99	67	87
Total Sheltered and Unsheltered Count*	292	298	198	255	223	292

1) *Data included in this table reflect what was entered into HDX 1.0 and 2.0. This may differ from what was included in federal reports if the PIT count type was either sheltered only or partial unsheltered count.

2) Aggregated data from CoCs that merged is not displayed if PIT data were entered separately - that is, only data from the CoC into which the merge occurred are displayed. Additional reports can be requested via AAQ for any CoCs that have been subsumed into other CoCs.

2024 HDX Competition Report

2024 Competition Report - PIT Summary

LA-502 - Shreveport, Bossier/Northwest Louisiana CoC

For PIT conducted in January/February of 2024

2024

VIRGINIA PLACE APARTMENTS, INC.

September 19, 2024

Community Support Programs, Inc.
Veronica S. Glover
3003 Knight St., Ste 115
Shreveport, Louisiana 71105

Dear Mrs. Glover,

Virginia Place Apartments is a Housing and Urban Development (HUD) Section 8.11 Project Rental Assistance Contract (PRAC) initiative designed to help individuals with disabilities live independently in affordable housing. The Program serves very low-income individuals with disabilities who need supportive services to live independently. HUD provides project-based rental assistance that ensures that tenants pay only 30% of their income towards rent with the remainder covered by HUD. Virginia Place Apartments is prepared to make, as the units become available, seven (7) units for housing individuals who meet criteria. This commitment is valued at \$64,428.00.

We look forward to this collaboration.

Best,



Rebecca Minyard, BA
Property Manager
318-865-1422

Physical Address:
1130 Busby St.
Shreveport, LA 71101

Mailing Address:
3003 Knight St Suite 115
Shreveport, LA 71105

PHONE
FAX
EMAIL

318-865-1422
318-865-4566
rminyard@cspla.org



*Northwest Louisiana Human Services District * 1310 North Hearne Ave* Shreveport, LA 71110* Phone (318) 676-5111 * Fax (318) 676-5944*

September 20, 2024

Community Support Programs, Inc.
Veronica S. Glover
3003 Knight Street, Ste 115
Shreveport, LA. 71105

Dear Mrs. Glover:

The Northwest Louisiana Human Services District (NLHSD) offers an array of behavioral health services for northwest Louisiana. Our goal is to help individuals in achieving optimal health by addressing their mental health challenges along with any addiction struggles if the need is there. We also have a Family Nurse Practitioner certified in behavioral health to help address any physical concerns as well as assisting clients with finding a primary care physician.

For the grant term 2025-2026, NLHSD is prepared to provide services to individuals meeting our criteria. We estimate services to be approximately \$70,000. Services include but are not limited to individual counseling, group counseling for addiction disorders, intensive outpatient for addiction disorders, psychiatric services, primary care services and peer support services. Our team of professionals includes licensed professional counselors, licensed mental health social workers, certified addiction counselors and peer support specialist.

If you require further information, please do not hesitate to contact me at laura.graves@la.gov or 318-676-5791.

Respectfully,

Laura Graves, M.S.
Director of Special Programs
Northwest Louisiana Human Services District